## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/084/2015

Applicant : Shri Yogesh K. Joshi,

User Manmohan B. Purohit,

12-13/50, MIG Colony,

Hiwari Nagar, Nagpur: 400 008.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL,, NAGPUR.

Applicant : Shri Pintu R. Bhagat.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present: 1) Shri Shivajirao S. Patil, Chairman.

> 2) Adv. Subhash Jichkar Member.

> 3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 24.6.2015.

1. The applicant filed present grievance application before this Forum on 27.4.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

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- 2. Applicant's case in brief is that he received excessive bills. Therefore bills be revised. His application is rejected by I.G.R.C. Being aggrieved by the said order he approached to this Forum.
- 3. Non applicant denied applicant's case by filing reply Dated 11.5.2015. It is submitted that on complaint of the applicant regarding fastness of the meter SNDL has tested the meter in the meter testing laboratory on 30.8.2014 and meter was found O.K. Therefore bills can not be revised.
- 4. Forum heard the arguments of both the sides and perused the record.
- 5. Applicant argued that there are two separate meters. Out of them one is installed for office purposes on ground floor and another is installed on first floor for residential purposes. It is the grievance application for Consumer No. 410012530629. We have carefully perused CPL of this consumer number. In April 2014 & May 2014 there was Inaccessible status. In June 2014 reading is shown 3520 units for 3 months and in same month of June 2014 credit of Rs. 4179.36 is given to the applicant. Again in September 2014 & October 2014 consumption is shown 967 units for 3 months and in the same month credit of Rs. 14833.47 is given to the applicant.
- 6. It is pertinent to note that since February 2013 till May 2013 so also in August 2013 & September 2013 '0' consumption is shown in every month and in October 2013 consumption is shown surprisingly only 3 units. Therefore these Page 2 of 3 Case No.084/15

figures show manipulation by the applicant with the help of meter reader. There is another Consumer No. 410011980141 of the applicant. It is also possible that in some months load of one meter might have been diverted to another meter and subsequently alleging excessive consumption of the meter on which load of both the meters is diverted. Both CPL of both the meters of the applicant are placed on record.

7. With intent to ascertain the truth, during the course of argument on Dt. 12.5.2015, it is ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. and to produce test report. Executive Engineer, Testing Division (Urban). M.S.E.D.C.L. Nagpur produced test report Dt. 10.6.2015 on record and according to this meter testing report meter is O.K. Therefore consumption utilized by the applicant is perfectly recorded by the meter and hence bills issued by the non applicant are legal and proper and can not be revised. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order:

## ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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