

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/216/2014

Applicant : Smt. Kalpana Pradeep Ramteke,
Indora Machine Mohalla,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 1.11.2014.

1. The applicant filed present grievance application before this Forum on 2.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bill of November 2013. Therefore she requested to revise the bills. She approached to I.G.R.C. Her application is rejected by I.G.R.C. Being aggrieved by the said order applicant approached to this Forum..

3. Non applicant denied applicant's case by filing reply Dt. 18.9.2014. It is submitted that meter is tested by acucheck on 27.12.2013 and it is found O.K. Bill of the applicant is already revised and credit of Rs. 4081.33 is already given to the applicant in the bill of January 2014 being slab benefit. No much relief can be granted. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is true that reading for November 2013 is 821 units but considering CPL it is necessary that reading of November 2013 of 821 units has to be considered for 4 months and it is necessary to give slab benefit to the applicant. In fact this relief is already given by Learned I.G.R.C. to the applicant in its order. Therefore order passed by Learned I.G.R.C. is legal & proper. Simply it is to be implemented. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Order passed by Learned I.G.R.C. in case No. 574/14 Dt. 30.7.2014 be complied.
- 3) Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN