Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/106/2016

Applicant : Shri Dashrath K. Madavi

At.Po.Wela Tq.Hinganghat, Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer, O&M Division, MSEDCL,

Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present :

1) Shri Shivajirao S.Patil CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 18.08.2016.

- 1. The applicant filed present grievance application before this Forum on 15.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 05.08.2016.
- 3. Forum heard arguments of both the sides and perused record.
- 4. Applicant filed the application for agricultural connection on 12-03-2015 but

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demand is issued on 05-02-2016. Therefore there is delay in issuing demand for the period 28-03-2015 to 04-02-2016 and applicant is entitled for compensation according to MERC's SOP Regulation.

- 5. Applicant did not submit the Test report. Applicant did not produce postal evidence on record to show that MSEDCL refused to accept the test report. Therefore we find no force in the contention of the applicant that test report was refused. Therefore applicant is not entitled for delay in releasing connection till 08-08-2016 because he had not completed all necessary formalities.
- 6. On the date of hearing 08-08-2016 applicant handed test report to officer of MSEDCL. Infrastructure is not ready. Therefore applicant is entitled for connection within 90 days since the date of submission of test report dated 08-08-2016. If MSEDCL failed to release the connection within 90 days, in that case applicant shall be entitle for delay in issuing connection as per MERC's SOP Regulation if connection is not release till 08-11-2016.
- 7. Hence the following order.

ORDER

- 1. Grievance application is partly allowed.
- MSEDCL is directed to pay compensation to the applicant for delay in issuing demand for the period 28-03-2015 to 04-02-2016 according to MERC's SOP Regulation.
- 3. MSEDCL is directed to release the connection within 90 days since the date of submission of the test report dated 08-08-2016. If not release the connection within 90 days, in that case applicant shall entitle for compensation for delay in issuing connection according to MERC's SOP Regulation.

4. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER

sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY

sd/-(Shivajirao S. Patil), CHAIRMAN

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