

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/101/2013**

Applicant : Shri Vijay Khushal Khobragade,  
Plot No. 419, Kukde Layout,  
Post Parvati Nagar,  
NAGPUR : 440 027.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,

2) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 18.7.2013.**

1. The applicant filed present grievance application before this Forum on 18.6.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that meter was faulty for the period August 2012 March 2013. After March 2013, M/s. SPANCO replaced the meter on 16.3.2013. Therefore the applicant claimed to revise the excessive bill.

3. Non applicant M/s. SPANCO filed reply Dt. 4.7.2013 and submitted that on 20.9.2012 the applicant complained about fastness of the meter. Meter was tested and found O.K. The applicant deposited last payment of Rs. 2280/- on 26.12.2012. Meter was replaced in March 2013 and new meter is installed.

4. Forum heard arguments of both the sides and perused the record.

5. We have scrupulously and meticulously perused the entire record. It appears that meter of the applicant had shown excessive consumption of 2288 units in August 2012, 692 units in September 2012, 529 units in October 2012. Whereas in the month of November 2012 and December 2012, consumption is shown as 62, 45 units respectively. In the month of July 2012, there was consumption of 69 units, in June 2012 80 units, in May 2012 68 units in April 2012 43 units. In inspection report of M/s. SPANCO Dt. 15.10.2012 in remark Column No. 10, it is specifically mentioned that incoming wiring was wrong, it is corrected and new meter is properly working. Therefore it is clear that it is a clear cut case of faulty meter and hence provisions of regulation 15.4.1 (2<sup>nd</sup> proviso) of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005 are applicable to this case. Bearing in mind the said provisions, it is necessary to revise the bills of the applicant. It is noteworthy that meter is replaced on 26.3.2013 and therefore it is necessary to revise the bills for the period August 2012 to March 2013 as prayed by the applicant. Hence following order :-

## ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bills of the applicant for the period August 2012 to March 2013 according to 2<sup>nd</sup> proviso of regulation 15.4.1 of MERC (Electricity Supply Code & Other conditions of supply) Regulations 2005 and to issue revised bill.
- 3) Non applicant is hereby directed to comply the order within 30 days from the date of receipt of this order.

Sd/-  
(Shri B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Shri Shivajirao S. Patil)  
CHAIRMAN