Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/292/2014

Applicant : Shri Premnath Govindrao Humane,

Sanjay Gandhi Nagar, Rani Durgawati Chouk,

near Dr. Ambedkar Charity Hospital,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 16.1.2015.

- 1. The applicant filed present grievance application before this Forum on 18.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that he received excessive bills and therefore requested for revision of the bill. Being aggrieved by

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the order passed by I.G.R.C. Dt. 30.10.2014 he approached to this Forum.

- 3. Non applicant denied applicant's case by filing reply Dt. 4.12.2014. It is submitted that meter was tested by acucheck and it is found O.K. Learned I.G.R.C. passed order to test the meter in meter testing laboratory. Accordingly, meter was tested in the laboratory of SNDL and found O.K. Grievance application deserves to be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. Consumption of the applicant for September 2014 is 678 units and October 2014 is 382 units. It is the only grievance of the applicant.
- 6. Applicant clearly admitted before the Forum that he had one residential meter and there is another commercial meter. Applicant runs furniture shop and for that purpose commercial meter is utilised. We have perused CPL of residential connection, so also commercial connection. It is true that for residential connection, in September 2014 consumption is 678 units and in October 2014 it is 382 units. It is rather surprising to note that for commercial connection in September 2014 consumption is shown only '2' units and in October 2014 only '9' units. It clearly indicates that in these two disputed months i.e. September 2014 and October 2014, applicant diverted consumption of his furniture shop of commercial meter to residential This is the only reason why residential connection connection. consumption is double whereas reading of commercial connection is as good as NIL. Therefore applicant himself is author of the fault.

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- 7. There is also corroboration from other circumstances to this aspect. Initially meter was tested by acucheck and found O.K. Secondly meter was tested in the laboratory of SNDL and found O.K. As per order dated 6.12.2014, it was ordered to test the meter in the laboratory of M.S.E.D.C.L. Accordingly, meter was tested in the laboratory of M.S.E.D.C.L. and meter testing report Dt. 5.1.2015 shows that meter is O.K.
- 8. Therefore bills can not be revised. Hence following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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