

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/208/2015

Applicant : Smt.Pushpa B.Umale
218, Yadav Nagar, Near S.K.B.School
Nagpur--26.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Rody, Nodal Office.
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

3)Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 13.01.2016.

1. The applicant filed present grievance application before this Forum on 23.11.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 14.12.2015.

3. Forum heard arguments of both the sides and perused record.

4. In the month of September-2015, consumption is shown 661 units. But it is two months consumption. Therefore per month consumption is 330 units. Credit of Rs.1569.25 is already given to the applicant in the month of September-2015.

5. Two families are residing. One family of the tenant is residing on 1st floor and one family is residing on ground floor and therefore there is sufficient connected load. Inspection report of meter reader shows in doubtful i.e. why very low consumption is shown since January-2013. It is noteworthy that in January-2013 consumption is shown 53 units, February-2013 - 35 units, March-2013 - 44 units & Jun-2013 - 99 units. In several months same consumption is shown, therefore it is doubtful. When two families are residing such less consumption is not possible. Spot inspection report is not only doubtful but it is false. At the time of arguments we enquired to the applicant and applicant told that there is double load. The load mentioned in the spot inspection report, 2 Fans are written but applicant admitted that there are 4 Fans. In spot inspection 4 CFL lights are written but applicant admitted that there are 8 lights of CFL. In the spot inspection, column of Tube light is kept blank but applicant admitted that there are 4 Tube lights. In the spot inspection 1 Freeze and 1 Cooler is written but applicant told that there are 2 Freezes, 2 Coolers & 2 Mixtures. Therefore officer of SNDL, Shri R.M.Upthale who is signatory on this spot inspection report has prepared false inspection report to minimize connected load illegal and it is necessary to take suitable action against him.

6. In our opinion there is no scope for revision of bill. Grievance application deserves to be dismissed.

7. Hence the following order.

ORDER

1) Grievance application is dismissed.

- 2) Business Manager of SNDL is directed to take suitable action against this employee who is signatory on spot inspection report dated 04-12-2015 named Shri R.M.Upthale for preparing false spot inspection report to save of the consumer as per Rules and Regulations
- 3) Non applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-

(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-

(Shivajirao S. Patil),
CHAIRMAN