

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)103/2016

Applicant : Shri Moh.Asraf Ab.Jabbar
133,Bhavani Nagar, Old Kamptee Rd.
Nagpur-02.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Vairagade, EE, Nodal Office
2) Shri Tekam, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri N.V.Bansod
Member

3) Mrs. V.N.Parihar,
Member, Secretary

ORDER PASSED ON 18.08.2016.

1. The applicant filed present grievance application before this Forum on 11.07.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 26.07.2016.

3. Forum heard arguments of both the sides and perused record.
4. During the course of hearing on dated 30-07-2016 it was ordered by the forum that meter be tested in the laboratory of MSEDCL and to submit test report. Executive Engineer Urban Testing Division, MSEDCL Nagpur filed the test report dated 08-08-2016 on record and according to this report meter is fast and there is error 32.95%. Therefore it is necessary to revise the bills of the applicant considering the fastness error 32.95% since August-2014.
5. Hence forum proceed to pass the following order.

ORDER

- 1 Grievance application is allowed.
- 2 Non-applicant is directed to revise the bills of the applicant considering fastness and error in the meter 32.95% since August-2014 and to give credit to the applicant in issuing bills.
- 3 Applicant is directed to make prompt payment of revise electricity bills.
- 4 Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN