

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/205/2014

Applicant : Smt. Panchafula D. Mamulkar,
Plot No. 7, Manish Nagar,
Somalwada,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 21.10.2014.

1. The applicant filed present grievance application before this Forum on 25.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bill of May 2014. Therefore she requested to revise the bill and to replace the meter. Her application is disposed off by I.G.R.C. Being aggrieved by the said order she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 12.9.2014. It is submitted that meter of the applicant is already changed and new meter is installed on 28.6.2014. Old meter is tested in the laboratory and it is found O.K. As per allegations of the consumer, meter reading of March & April 2014 was not properly noted and therefore in the bill of May 2014, slab benefit is given to the applicant for amount of Rs. 1150.83 and delay payment charges and interest amount of Rs. 264.62 is also reduced. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Officers of SNDL made a statement before this Forum that slab benefit is already given to the applicant and effect will appear in September 2014. Bill is already revised. Further more, as per order of this Forum, old meter is tested in the laboratory of M.S.E.D.C.L. As per report submitted on record by Executive Engineer, Testing Division (Urban), NUC, MSEDCL, Nagpur Dt. 13.10.2014, meter is found O.K. Therefore no much relief can be given to the applicant and grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN