Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur Case No. CGRF(NZ)/82/2016

- Applicant : Shri Anil K. Bonde At.Nidha,Po.Sirasgaon Tq.Hinganghat, Dist.Wardha.
 - Non–applicant : Nodal Officer, The Executive Engineer, O&M Division,MSEDCL, Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present 1) Shri Shivajir

1) Shri Shivajirao S.Patil CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 10.08.2016.

1. The applicant filed present grievance application before this Forum on 16.06.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

- 2. Non applicant, denied applicant's case by filing reply dated 16.07.2016.
- 3. Forum heard arguments of both the sides and perused record.

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4. Applicant filed application for agricultural connection on 01-12-2011 but demand is issued on 20-07-2015. Therefore there is delay in issuing demand for the period 17-12-2011 to 19-07-2015 and for this period applicant is entitle for compensation according to MERC's SOP Regulation.

5. According to MSEDCL demand was issued on 08-02-2013 but no postal evidence to that effect is produced by MSEDCL. They even took another A-1 form from the applicant on 12-07-2015. If really A-1 form was submitted by applicant on 01-12-2011. There was necessity to take second A-1 form from the applicant on 12-07-2015 forum a big question mark. Therefore MSEDCL officer can not ask the consumer to submit fresh application for agricultural connection. According to the MSEDCL on the basis of second A-1 form on 12-07-2015, second demand was issued on 20-07-2015 but it is not legal and proper system MSEDCL only to avoid compensation of the applicant took second A-1 form on 12-07-2015. It is suspicious. Therefore we hold that applicant is entitled for compensation for issuing late demand for the period 17-12-2011 to 19-07-2015 according to MERC's SOP Regulation.

6. Test report is not given by the applicant and all legal formalities not completed therefore MSEDCL could not release the connection. Applicant shall produce legal test report and on production of test report, MSEDCL shall issue the connection within stipulated time.

6. Hence the following order.

ORDER

1. Grievance application is partly allowed.

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- MSEDCL is directed to pay compensation to the applicant for delay in issuing demand for the period 17-12-2011 to 19-07-2015 according to MERC's SOP Regulation.
- 3. Applicant is directed to submit legal Test report in the office of MSEDCL and after receiving of test report and completing necessary formalities by applicant MSEDCL shall issue agricultural connection within stipulated time according to MERC's SOP Regulation.
- Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-(N.V.Bansod) MEMBER

sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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