

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/08/2007**

**Applicant** : Shri Devidas Nilkanth Punekar  
Qtr. No. L-7-12-4 VBH Colony,  
Ridge Road, Raghujji Nagar,  
NAGPUR.

**Non-applicant** : MSEDCL represented by  
the Nodal Officer-  
Executive Engineer,  
Mahal Division NUZ,  
Nagpur.

**Quorum Present** : 1) Shri S.D. Jahagirdar,  
Chairman,  
Consumer Grievance Redressal  
Forum,  
Nagpur Urban Zone,  
Nagpur.

2) Smt. Gouri Chandrayan,  
Member,  
Consumer Grievance Redressal  
Forum,  
Nagpur Urban Zone,  
Nagpur.

3) Shri S.J. Bhargawa  
Executive Engineer &  
Member Secretary,  
Consumer Grievance Redressal  
Forum, Nagpur Urban Zone,  
Nagpur.

**ORDER (Passed on 27.02.2007)**

The present grievance application has been filed on 08.02.2007 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of non-removal of service line connection of one Shri A.B. Chaurikar – the applicant neighbour who has illegally tagged his service line to the applicant service line connection.

Before approaching this Forum, the applicant had filed his complaint on the same subject-matter grievance to the Superintending Engineer, NUC, MSEDCL, Nagpur vide his application dated 13.10.2006. Earlier, on 11.04.2005, the applicant had approached for redressal of the present grievance by filing his complaint application dated 11.04.2005 addressed to the Executive Engineer concerned. The Dy. Executive Engineer, Nandanwan S/Dn., of MSEDCL, Nagpur replied the applicant by his letter dated 28.10.2006 in response to his complaint application dated 13.10.2006 that the supply of Shri A.B. Chaurikar can be changed only after getting sanction for technical estimate from the competent authority. He was also informed that the electric supply was given to the houses of Vidarbha Housing Board from one bracket to another since there was no LT line in the front side of the houses. The supply was given from the back side road of housing complex. The applicant was not satisfied with the reply given to him and because of non-redressal of his grievance, he filed the present application.

The intimation given to the Executive Engineer on 11.04.2005 and his complaint application dated 13.10.2006 are deemed to be the intimation given to the Internal Grievance Redressal Forum under the said Regulations.

The matter was heard on 27.02.2007.

The non-applicant has submitted parawise report dated 14.02.2007 on the applicant's grievance application and a copy thereof was given to the applicant.

It is the contention of the applicant that a nuisance is being caused continuously because of non-removal of the service line of Shri A.B. Chaurikar who, according to him, has illegally tagged his service line to the applicant's service connection. Shri Chaurikar was requested repeatedly by him to remove his service line taken illegally. He had also moved the non-applicant's various authorities with a request to remove the illegal service line connection of Shri Chaurikar taken from the angle meant for the applicant's service connection. However, no cognizance has so far been taken either by Shri Chaurikar or by the non-applicant with the result that the nuisance is still continuing.

He prayed that his grievance may be removed.

The non-applicant in his parawise report has stated that the service line meant for the houses of V.H.B. were laid way back in the year 1968. These service lines have been laid from the back side of houses from service road lane since LT line was not available. One 11 KV line is available on the front road in the colony. In order to redress the applicant's grievance, an estimate is got sanctioned recently from the Superintending Engineer so that the existing service lines are shifted on the front side by erecting extra service poles. This sanction

has been accorded by the Superintending Engineer on 08.02.2007. The non-applicant, during the course of hearing, assured that the service line of the applicant as well as those of other 50 such consumers will be shifted and the applicant's grievance will be sorted out shortly.

When asked as-to by which date the applicant's grievance shall be redressed, the non-applicant stated that the applicant's grievance will be positively redressed to his satisfaction before 31<sup>st</sup> March, 2007.

The applicant seems to be satisfied on this assurance.

In the light of above, we direct the non-applicant to execute the sanctioned work immediately and to ensure without fail that the applicant's grievance is redressed on or before 31.03.2007 as assured by him voluntarily.

The applicant's grievance thus stands disposed off accordingly.

The non-applicant shall report compliance of this order to this Forum on or before 10.04.2007.

Sd/-	Sd/-	Sd/-
(S.J. Bhargawa)	(Smt. Gauri Chandrayan)	(S.D. Jahagirdar)
Member-Secretary	MEMBER	CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM  
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's  
NAGPUR URBAN ZONE, NAGPUR.**

**Member-Secretary  
Consumer Grievance Redressal Forum,**

**Maharashtra State Electricity Distribution Co.Ltd.,  
Nagpur Urban Zone, NAGPUR.**