## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

## Case No. CGRF(NZ)/207/2015

Applicant : M/s Aditya Air Product Pvt.Ltd.

N.K.Y.Tower, 1st Floor, Wardha Rd.

Nagpur-15.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(D/F.) NUC, MSEDCL,

NAGPUR.

Applicant : In person.

Respondent by 1) Shri Rody, Nodal Office.

2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

3)Mrs. V.N.Parihar, Member, Secretary

## ORDER PASSED ON 13.01.2016.

- 1. The applicant filed present grievance application before this Forum on 21.11.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 14.12.2015.

- 3. Forum heard arguments of both the sides and perused record.
- 4. The appellant has filed his grievance application to the IGRC SNDL, Nagpur on 20-10-2015 stating that debit amount of Rs.303444.76 is charged in his bill of August-2015. The debit amount is towards difference of electricity rate due to revised tariff order of MERC on dated 26-06-2015 and difference of FAC amount of Rs.178684/-. The FAC rate for the month of June-2015 was -45.59 ps. Per unit and, as per MSEDCL circular No.218 dated 02-06-2015 and accordingly the bill of June-2015 was issued. But in the bill of August-2015 the debit amount of FAC considering FAC rate of 54.89 ps. Per unit is raised along with debit amount due to hike in tariff rate as per MERC order of 26-06-2015. He has therefore requested to refund the FAC debit amount of 178684/-excessively charged in the bill of August-2015.
- 5. The debit amount of FAC is raised as per circular No.219 dated 03-07-2015 of MSEDCL it is specifically clarified that for HT billing exclusively for the month of June-2015, the category wise & slab wise FAC rates as indicated in the Annexure 'A' shall be applicable. Therefore, as per Circular No.219 dated 03-07-2015 and more over the debit amount is raised by IT of MSEDCL where the bills are generated and not by the SNDL billing section. Since the debit amount is raised by MSEDCL's billing software and MSEDCL circular No.219 dated 03-07-2015, there is no need of any revision of bill and applicant's grievance application deserves to be dismiss.
- 6. We have carefully perused circular No.219 dated 03-07-2015. In this circular it is specifically mentioned that "For HT billing exclusively for the month of June 2015, the category-wise & slab-wise FAC rates as indicated in the Annexure 'A' shall be applicable".
- We have carefully perused Annexure 'A'. In this circular rate of FAC is specifically given as 54.89. We have perused bill of SNDL for the month of June 2015. In this bill FAC is applied @ -45.59 ps. It is due to over side

mistake. For the consumer's bill of MSEDCL for the month of June 2015 FAC is applied @ 54.89 ps. Therefore this over side irregularity was corrected by SNDL and charged the difference amount within limitation period of 2 years. Therefore bill is perfectly legal and proper.

- 8. Order passed by IGRC is legal and proper there needs no interference.
- 9. Hence the following order.

## **ORDER**

1) Grievance application is dismissed.

Sd/- sd/-

(Mrs.V.N.Parihar)
MEMBER/SECRETARY

(Shivajirao S. Patil), CHAIRMAN

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