Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/112/2012

Applicant : Shri Rajkapoor Narayan Parate,

Ramna Maroti Nagar Road,

Near Jyoti School, Plot No. 137, Block 'B',

Gadgebaba Nagar, NAGPUR: 440 009.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Smt. Kavita K. Gharat Member Secretary.

ORDER PASSED ON 20.12.2012.

1. The applicant filed present grievance application before this Forum on 29.10.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

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- 2. Applicant's case in brief is that applicant applied to M.S.E.D.C.L. to disconnect the supply as per the application Dt. 23.5.2012. Even then his supply is not disconnected and M.S.E.D.C.L. is issuing subsequent bills. Therefore applicant claimed for issuance of directions to M.S.E.D.C.L.
- 3. Non applicant denied the applicant's case by filing reply Dt. 22.11.2012. It is submitted that the applicant did not pay the charges of electricity since May 2012 and therefore till October 2012, amount of Rs. 2742.73 is due and outstanding against the applicant. The applicant filed an application to disconnect the supply on 16.8.2012 for the first time but at that time there were arrears against the applicant. Unless and until the arrears are not paid supply can not be disconnected. Electricity supply of the applicant was going on till September 2012. Amount of Rs. 2653.95 was due and outstanding against the applicant and therefore his supply was disconnected on 7.9.2012. Directions should be given to the applicant to pay the arrears and the application be dismissed.
- 4. Forum heard arguments of both the parties and perused record.
- 5. The applicant produced copy of application Dt. 27.5.2012 but there is no signature and/or stamp of officers of M.S.E.D.C.L. about receipt of this application. Therefore there is nothing on record to show that for the first time applicant filed application on Dt. 23.5.2012.

6. Applicant produced copy of application Dt. 16.8.2012 requesting the non applicant to disconnect the supply. Record shows that there were arrears against the applicant, applicant did not pay those arrears and therefore non applicant could not disconnect the supply. The applicant was in arrears of Rs. 2693.95 and therefore supply was disconnected on 7.9.2012. Therefore there was no fault on the part of non applicant. We find no substance in the present grievance application and the application deserves to be dismissed. Hence Forum proceeds to pass the following order:

ORDER

1) Grievance application is dismissed

Sd/-(Smt.K.K.Gharat) MEMBER SECRETARY Sd/-(ShriShivajirao S.Patil) CHAIRMAN