

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/202/2014

Applicant : Shri Nayabsingh Malhotra,
3 – A, Chitanvis Layout,
Byramji Town,
Nagpur.

Non-applicant : Nodal Officer,
The Executive Engin
Division No. I
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 20.10.2014.

1. The applicant filed present grievance application before this Forum on 21.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received abnormal bill for June 2013 for 3013 units for 3 months as compared to his previous average consumption of 206 units per month. He approached to I.G.R.C.

I.G.R.C. granted relief in his favour. However, order of I.G.R.C. Dt. 23.9.2013 is not complied by distribution licensee. Therefore he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 12.9.2014. It is submitted that meter of the applicant is already changed and new meter is installed. Learned I.G.R.C. has passed order and that order is now complied.

4. Forum heard arguments of both the sides and perused the record.

5. Officers of S.N.D.L. made a statement at bar that they have now complied order of I.G.R.C. and effect will be shown in November 2014. They further argued that they have credited Rs. 95000/- in the account of the applicant. They have also credited Rs. 87000/- in August 2014. After entire calculation after revision of the bill now the position is that amount of Rs. seven to eight thousand are balance with SNDL. Officers of SNDL had also shown sheets of the calculation to applicant in person and applicant also agreed for the same. Therefore in our opinion grievance of the applicant is fully redressed subject to condition that effect of this revision must appear in November 2014 as per order of I.G.R.C. Therefore at the most we hold that it is necessary to comply the order of I.G.R.C. Hence following order :-

ORDER

- 1) Grievance application is hereby partly allowed.

- 2) S.N.D.L. is hereby directed to comply order passed by Learned I.G.R.C. in case No. 401/13 Dt. 23.9.2013.
- 3) Non applicant to comply within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN