

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/200/2014

Applicant : Smt. Anju Baburao Khobragade,
Ekta Colony, Binaki Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 18.10.2014.

1. The applicant filed present grievance application before this Forum on 20.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that bill of May 2014 is excessive and needs to be revised. I.G.R.C. rejected her grievance application. Therefore she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 12.9.2014. It is submitted that meter of the applicant is recently replaced in April 2014 and new meter is installed. In April 2014 there was Inaccessible status and average of 82 units was applied. In May 2014 bill was issued as per correct meter reading. It is perfectly correct and not excessive. Meter is tested by acucheck and it is found O.K. May 2014 is summer season. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused meter testing report (MMG) of SNDL Dt. 13.6.2014 and meter is found O.K. We have carefully perused spot inspection report Dt. 6.9.2014. It shows that there are 3 rooms, 2 fans, 3 CFL, 2 tube lights, 1 T.V., 1 set top box, 1 freeze and 1 cooler. Reading of April 2014 is as per Inaccessible status average 82 units and reading of May 2014 is 337 units, but it is specifically mentioned in CPL that this reading of May 2014 337 units if for 2 months. Further more, credit of May 2014 is already given in May 2014.

6. In our considered opinion, bill is not excessive as meter is tested and found O.K. Meter is not faulty. Further more, in June 2014 there is consumption of 214 units, in July 2014 181 units and in August

2014 166 units. Therefore bill of May 2014 is most reasonable and needs no interference. We find no substances in grievance application and it deserves to be dismissed. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN