Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/067/2015

Applicant : Shri Haradhan P. Datta, Flat No. 103 W-II, Rai Gulmohar, Teka Naka, Kamptee Road, Nagpur : 14. Non-applicant : Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.

- <u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.
 - 2) Adv. Subhash Jichkar Member.
 - 3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 11.5.2015.

1. The applicant filed present grievance application before this Forum on 19.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations). 2. Applicant's case in brief is that he received excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants by filing reply Dt. 6.4.2015. It is submitted that meter was tested by acucheck on 29.1.2015 and was found O.K. As per order passed by Learned I.G.R.C. meter was tested in the laboratory on 16.2.2015 and it is found correct. Therefore bill can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is rather surprising to note that as per CPL, since 2011 till 2014, in every month, '0' consumption is shown and status is normal. In December 2014, consumption is shown 698 units and in January 2015, consumption is 655 units. However, it appears that it is accumulated consumption in the meter. During the course of arguments, applicant admitted that he did the work of interior decoration of the house, POP etc. and therefore it is but natural to increase the consumption in the said two months. Needless to say that for the purpose of interior, POP and furniture etc. drilling machine, cutting machine utilized on electricity has to be operated by several labours working in the house day and night. In such circumstances, it is bur natural to have excess consumption in December 2014 and January 2015. SNDL was directed to produce meter photos on record. Accordingly meter photos are produced. It is noteworthy that consumption on the meter photos is perfectly tallied with the consumption shown in CPL. Therefore there is no scope for revision of the bill. Grievance application deserves to be dismissed. Hence following order : -

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN