Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/88/2016

Applicant : Shri Hiraman D.Rade

At.Bhagawa, Po.Sirasgaon

Tq.Hinganghat, Dist.Wardha.

Non-applicant: Nodal Officer,

The Executive Engineer, O&M Division, MSEDCL,

Hinganghat.

Applicant's Representative :- Shri Betal,

Respondent by:- 1) Shri Nitnaware, E.E., Hinganghat Dn.

2) Shri Awachat, Dy.E.E., Hinganghat (R) S/Dn.

Quorum Present

1) Shri Shivajirao S.Patil CHAIRMAN

2) Mrs.V.N.Parihar Member/Secretary

3) Shri N.V.Bansod, Member

ORDER PASSED ON 08.08.2016.

- 1. The applicant filed present grievance application before this Forum on 23.06.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 16.07.2016.
- 3. Forum heard arguments of both the sides and perused record.

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- 4. Applicant filed application for agricultural connection on 17-04-2015 but demand is given to the applicant on 08-09-2015. Therefore there is delay in issuing demand for the period 03-05-2015 to 08-09-2015 and applicant is entitle for compensation according to MERC's SOP Regulation.
- 5. According to applicant he sent test report to MSEDCL by post. Applicant produced one postal copy of receipt dated 25-02-2016. There is hand writing endorsement on the postal receipt that postal envelop received on 29-02-2016. Therefore since receipt of test report on 29-02-2016 it is necessary to issue connection within 90 days as infrastructure is not ready. Period of 90 days completed on 29-02-2016 even then connection is not ready. Therefore applicant is entitled for compensation for delay in releasing of connection with effect from 30-05-2016 till the date of connection.
- 6. Applicant is entitled for agricultural connection. According to non-applicant there is seniority list. But seniority list is not approved by Hon'ble MERC and hence it is not legal and proper. Therefore applicant is entitle for agricultural connection within stipulated time.
- 7. Hence the following order.

ORDER

- 1. Grievance application is partly allowed.
- Non-applicant is directed to pay compensation for delay in issuing demand for the period 03-05-2015 to 08-09-2015 to the applicant according to MERC's SOP Regulation.
- 3. MSEDCL is directed to issue agricultural connection to the applicant within 30 days from the date of this order.
- 4. Non-applicant to submit comply within 30 days from the date of this order.

Sd/- sd/- sd/- (N.V.Bansod) (Mrs.V.N.Parihar) (Shivajirao S. Patil), MEMBER MEMBER/SECRETARY CHAIRMAN

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