

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/066/2015

Applicant : Shri Rehman Akbar Khan,
P.No.0, Lutus Layout,
Wanjara, SN/26,
Nagpur : 26.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 11.5.2015.

1. The applicant filed present grievance application before this Forum on 19.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that bills for the period June 2014 to August 2014 are issued with abnormal consumption.

Applicant is not satisfied with action taken by Commercial Section of SNDL regarding revision of the bill of June 2014 by bifurcating the total consumption in 32 months and giving credit of Rs. 25,866/- in the month of July 2014. He requested for revision of the bill from June 2014 to August 2014 to I.G.R.C. Being aggrieved by the order passed by I.G.R.C. the applicant approached to this Forum.

3. Non applicant denied applicants by filing reply Dt. 6.4.2015. It is submitted that bill of the applicant is already revised for the month of June 2014 by bifurcating total consumption in 32 months and credit of Rs. 25,866/- is given to the applicant in the month of July 2014. Meter reading was not readable. Therefore meter is replaced on 25.9.2014. Bill is already revised as per order passed by Learned I.G.R.C. No further relief can be granted. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Applicant admitted during the course of arguments that he runs fabrication workshop in the said premises and manufacture fabricated Almirahs. Record shows that since January 2012 till July 2013 for a period of 19 months, there was RNT status though fabrication work shop was going on. In all these months average bills for 183 units was issued. It appears that there must be very big consumption due to fabrication workshop and manufacturing of Almirah. Possibility can not be

ruled out of manipulation in RNT status by Meter Reader by joining the hands with the applicant. It is a systematic way to suppress the consumption. When the workshop was going on, manufacturing was going on, fabrication unit and welding work with the help of electrical power was utilized, it is but natural to have tremendous consumption. To reduce the actual consumption, meter reader appears to have manipulated by not noting proper reading in 19 months.

6. It is noteworthy that in August 2013 '0' consumption is shown for 32 months and meter status is normal. It is rather surprising to note that since August 2013 to March 2014 i.e. for a period of 8 months, consumption is shown '0' in every month and status is normal, though the workshop was going on. It is another method of suppressing the real consumption.

7. Then in April 2014 & May 2014 again RNA & RNT status is shown respectively and average consumption is shown 100 units per month. In this way, applicant succeeded to reduce the consumption since January 2012 to May 2014.

8. In June 2014 meter is same, but status is shown normal and consumption is shown 8637 units for 3 months. In July 2014 consumption is shown 742 units. In August 2014, consumption is shown 2345 units in one month. In September 2014, consumption is shown 21 units.

9. We have carefully perused order passed by Learned I.G.R.C. On receipt of complaint of the applicant about excessive bills, his bill of June 2014 was revised by bifurcating his consumption in 32 months from November 2011 to June 2014 and credit of Rs. 25,866/- is given to the applicant in the month of July 2014. Order of Learned I.G.R.C. shows that site visit was carried out on 2.1.2014 and it was found that applicant's meter has no display. Therefore his meter was replaced on 25.9.2014 with no display on this replaced meter. Since the disputed meter had no display the same can not be tested in meter testing laboratory and accuracy of the meter also could not be confirmed. As such in absence of meter accuracy report, the applicant's disputed bills will have to be revised on the basis of his established monthly average consumption. As per his CPL his monthly average consumption is 183 units. In view of the above, Learned I.G.R.C. directed Commercial Manager to revise the applicant's bill of June 2014 for 32 months by considering his monthly average as 183 units. Secondly, his bill of July 2014 and August 2014 should also be revised by considering his monthly average consumption of 183 units and credit of balance units be given to him along with credit of CPC/Interest in his ensuing bills.

10. In our opinion, order passed by Learned I.G.R.C. is perfectly legal and valid and needs no interference.

11. Record shows that credit of Rs. 25,866/- is already given to the applicant in July 2014, credit of Rs. 21,967/- is given in the month of January 2015 and credit of Rs. 34435/- is given in

February 2015. No much relief can be given to the applicant. In spite of revision in the bills, applicant did not pay anything since 7.4.2012 i.e. since last 3 years and he is enjoying electricity on credit.

12. Considering all these aspects in our considered opinion grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN