Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/109/2012

Applicant : Shri Haribhau A. Patil,

578, Siraspeth, Reshimbagh Chouk,

NAGPUR: 440 109.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee), N.U.C., MSEDCL, NAGPUR.

<u>Quorum Present</u>: 1) Shri. Shivajirao S. Patil

Chairman,

2) Smt. Kavita K. Gharat Member Secretary.

ORDER PASSED ON 11.12.2012.

- 1. The applicant filed present grievance application before this Forum on 23.10.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that his bills for the month of July 2012 & August 2012 are excessive. The applicant suspects some technical fault in the meter and Page 1 of 3

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therefore paid Rs. 100/- for testing of meter on 23.7.2012. The applicant filed present grievance application and claimed revision of the bills for the month of July & August 2012.

- 3. Non applicant denied the applicant's case by filing reply Dt. 8.11.2012. It is submitted that bills for July 2012 & August 2012 are issued as per actual consumption of the applicant. The applicant filed complaint regarding excessive bill on 20.7.2012 and deposited Rs. 100/- meter testing Therefore meter of the applicant was tested by charges. Acucheck on 27.6.2012 and it is found O.K. As it was summer season, there was more consumption of electricity by the applicant and therefore bills are issued as per actual Bills are not excessive. consumption. The grievance application of the applicant is dismissed by I.G.R.C. The present grievance application may be dismissed.
- 4. Forum heard arguments of both the parties and perused record.
- 5. It is apprehension of the applicant that due to irregularity in service connection or incoming supply, excessive meter reading was noted and therefore bill was excessive than actual use. In our considered opinion, meter can not jump due to irregularity in service connection or incoming supply and therefore technically it is absolutely impossible. In our opinion, there is no base for apprehension of the applicant.

- 6. So far as condition of the meter is concerned, applicant deposited Rs. 100/- testing charges and meter is tested. Meter is found O.K. Therefore it is clear that meter is not faulty. Therefore it is clear that bill issued by the non applicant are the bills of electricity energy consumed by the applicant. Hence there is no necessity to revise these bills.
- 7. We have carefully perused order passed by Learned I.G.R.C. It is perfectly legal and valid. There is no reason to interfere in the said order.
- 8. Considering the record, we find no merits and no substance in the present grievance application and application deserves to be dismissed. Resultantly, Forum proceeds to pass following order:-

ORDER

1) Grievance application is dismissed

Sd/-(Smt.K.K.Gharat) MEMBER SECRETARY Sd/-(ShriShivajirao S.Patil) CHAIRMAN