

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/065/2015**

Applicant : Shri P.G.Nandgaonkar,  
User Smt. Sunita Pal,  
Resident of Ashoknagar,  
Near Lohiya Library,  
Ambedkar Road,  
Nagpur : 17.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
2) Adv. Subhash Jichkar  
Member.  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 11.5.2015.**

1. The applicant filed present grievance application before this Forum on 19.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he is receiving excessive bills and therefore bills be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants by filing reply Dt. 6.4.2015. It is submitted that meter of the applicant is tested by acucheck on 19.1.2015 and it is found O.K. Again meter was tested in meter testing laboratory on 4.2.2015 and it is found correct. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. In the month of September, October, November & December 2014, status is shown as Inaccessible. In January 2015, accumulated consumption is shown 2930 units for 5 months. CPL shows that connection is live till February 2015. In March 2015, meter is shown missing because of permanent disconnection. After replacement of meter there is normal consumption and consumer is fully satisfied about the consumption of new meter.

6. Old meter is also tested by acucheck and in meter testing laboratory and it is found O.K. Therefore consumption recorded by the meter is the consumption utilized by the applicant. However, it was duty of the distribution licensee to give correct monthly bills. In such circumstances applicant is entitled for slab benefit since January 2013 to February 2015. Hence following order :-

## ORDER

- 1) Grievance application is partly allowed.
- 2) Slab benefit be given to the applicant for the period from January 2013 to February 2015 & accordingly bill of the applicant be revised.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN