

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/152/2014

Applicant : Shri Shehzad Saleem Abdul Kareem,
Badhu Khan Minara Masjid,
Gandhibagh,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 22.7.2014.

1. The applicant filed present grievance application before this Forum on 19.6.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that his meter is fast & therefore bill is excessive. He claimed to revise the bill.

3. Non applicant denied applicant's case by filing reply dated 1.7.2014. It is submitted that meter is tested by acucheck so

also in the laboratory it is found O.K. Even, consumption of old meter was average 16 units per day and consumption of new meter is 13 units per day. Therefore there is no force in grievance application and it may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that before filing of the grievance application, applicant complained about fastness of his meter No. 76/13563648 regarding fast running thereof. Accordingly, his meter was replaced and tested in the meter testing laboratory on 23.4.2014 and found O.K. Thereafter again applicant complained to I.G.R.C. about fastness of new meter No. 65G-1151708 and this meter was also tested by acucheck and found O.K. But applicant was not satisfied with acucheck report and requested for laboratory testing. If per day average consumption of old meter of the applicant which is tested in the laboratory and found O.K. is compared with that of new meter of the applicant tested by acucheck, it is evident on record that his per day consumption of new meter is less than his previous meter. The old meter's consumption was 16 units per day while new meter average is 13 units per day.

6. Record shows that there are three (3) rooms in the house of the applicant and there is sufficient load. It is true that in the month of April 2014 and May 2014 consumption is shown 472 units & 407 units respectively. According to the applicant this consumption is excessive. But it is noteworthy that these months of April and May are summer months and peak season. Therefore it is but natural to

have more consumption in summer. Considering the connected load and consumption trend of the applicant in CPL, in our opinion billing is not excessive. Meter is tested and found O.K. Therefore we find no force in present grievance application. Order passed by Learned I.G.R.C. is correct, proper and valid and needs no interference. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN