

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/106/2012

Applicant : Shri Gaurav K. Jerpot,
At Lala ka Bagicha, Khalasi Lane,
Near Shakti Nala, Nagar,
NAGPUR – 440 014.

Non–applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
N.U.C., MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 11.12.2012.

1. The applicant filed present grievance application before this Forum on 19.10.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that the applicant filed an application for new electrical connection in April 2012 along with requisite documents but even then connection is not given to him. Therefore the applicant claimed to give electricity supply and applicant also claimed Rs. 10000/- as compensation from the non applicant for harassment.

3. Non applicant denied the applicant's case by filing reply Dt. 5.11.2012. It is submitted that the applicant filed application for New Service Connection on 17.4.2012. On perusal of the said application it was found that along with A-1 form, the applicant did not produce necessary documents namely 1) Evidence of ownership 2) Affidavit 3) Test Report of Electrical Contractor. Therefore letter dated 26.5.2012 was issued to the applicant to produce these documents within 7 days failing which application shall be treated as cancelled but even then the applicant did not produce requisite documents and therefore his application was rejected. Claim of compensation is denied.

4. Forum heard arguments of both the parties and perused record.

5. There is no evidence on record to show that the applicant produced requisite documents along with A-1 form namely 1) evidence of ownership, 2) Affidavit & 3) Test report of electrical contractor. Therefore non applicant issued specific letter dated 26.5.2012 directing the applicant to produce these

documents within 7 days failing which the application will be dismissed. Again there is no evidence on record to show that the applicant produced these documents within 7 days from the date of intimation i.e. 26.5.2012. Therefore non applicant was perfectly correct in dismissing the application of the applicant. There is no negligence on the part of officers of non applicant and therefore the applicant is not entitled for any compensation. There was fault on the part of the applicant himself in non producing the requisite documents and therefore matter was delayed. The applicant is not entitled for any compensation.

6. However, the applicant is at liberty to file fresh application in A-1 form alongwith necessary documents namely evidence of ownership, affidavit, test report of electricity contractor and applicant is also at liberty to comply all other requisite formalities. On completion of requisite formalities, non applicant will definitely give new service connection to the applicant. Hence Forum proceeds to pass following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) The applicant is hereby directed to file fresh application in A-1 form along with necessary documents i.e. evidence of ownership, affidavit, test

report of electrical contractor and other necessary documents.

- 3) On such compliance by the applicant, non applicant shall give new electrical connection to the applicant as early as possible.

Sd/-
(Smt.K.K.Gharat)
MEMBER
SECRETARY

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN