

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/062/2015

Applicant : Smt. Vidya Ishwar Ghongale,
User Karuna Sahare,
Near Police Chouki, Gaddigudam,
Nagpur : 01.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 8.5.2015.

1. The applicant filed present grievance application before this Forum on 16.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that she received excessive bills. She approached to I.G.R.C. I.G.R.C. had given some relief but she is not satisfied with that order. Therefore she approached to this Forum.

3. Non applicant denied applicants by filing reply Dt. 30.3.2015. It is submitted that meter of the applicant is tested by acucheck on 28.10.2014 and it is found O.K. Learned I.G.R.C. passed order Dt. 29.11.2014. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the month of August 2014, consumption shown in CPL is 377 units. However, in July 2014 consumption was shown only 40 units. This consumption in August 2014 is bifurcated in 2 months and slab benefit of Rs. 382.32 is already given in the month of October 2014. During the course of arguments, Forum directed SNDL to produce calculation sheet. Accordingly SNDL has produced calculation sheet. On perusal of these papers, in our opinion bill is properly revised by SNDL and calculation sheet is correct. No further relief can be granted to the applicant. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN