

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/061/2015

Applicant : Shri Aminullah Khan Ahamad Khan,
1201, Dargah, Baba Bhola Shah,
Bangali Panja,
Nagpur : 08.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 8.5.2015.

1. The applicant filed present grievance application before this Forum on 12.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that his Consumer No. is 410012949719. His meter and service wire were burnt in the month of July 2014 and the meter and wire were replaced in the month of December 2014. During July 2014 to December 2014,

there was no electricity supply to his premises and he has used supply from other electric connection in his premises with his Consumer No. 410017849933. Therefore he requested to withdraw the bills issued on average basis for the period July 2014 to December 2014. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants by filing reply Dt. 30.3.2015. It is submitted that during the period July 2014 to December 2014, Locked status was shown and average bill of 495 units per month was issued. As the burnt meter can not be tested, it was replaced. New meter is installed. Bill is revised and credit of Rs. 10406.40 is given in the bill of February 2015. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. According to the applicant but meter was not replaced and therefore there was no electric supply during the period July 2014 to December 2014. Meter was replaced in December 2014. During this period of July 2014 to December 2014, he is using the supply from his other electric connection in his premises vide Consumer No. 410017849933. On the contrary, according to SNDL, during the period from July 2014 to December 2014 (Burnt meter period), the electric supply was made direct bypassing the burnt meter. On the basis of this contradictory arguments of both the parties, Learned I.G.R.C. passed the order Dt. 9.3.2015 in Case No. 157/15 and held that since supply was available to the

premises bypassing burnt meter, bills issued on average basis are correct and needs no withdrawal.

6. During the course of hearing, we directed to SNDL to produce meter photos of both the meters and CPL of both the meters. Accordingly SNDL had produced meter photos & CPL of both the meters. It is noteworthy that meter reading shown in respective CPLs are correctly appearing in respective photographs. Therefore energy consumed by the applicant is correctly recorded by respective meters and hence there is no scope for revision of bills. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN