Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/86/2016

Applicant : Smt.Seema V.lyer

19, Flat No.102, Shri Apartment Narendra Nagar, Wathoda

Nagpur-09.

Non-applicant: Nodal Officer,

The Superintending Engineer,

(D/F.) NUC, MSEDCL,

NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Vairagade, EE, Nodal Office

2) Shri R.A.Tekam, AA, Nodal Office.

3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Shri N.V.Bansod Member

3) Mrs. V.N.Parihar, Member, Secretary

ORDER PASSED ON 11.07.2016.

- 1. The applicant filed present grievance application before this Forum on 22.06.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
- 2. Non applicant, denied applicant's case by filing reply dated 08.07.2016.

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3. Forum heard arguments of both the sides and perused record.

4. According to the applicant her bills in the month of March-2016 to May-2016

are excessive. We have carefully perused order passed by learned IGRC. It is a

detailed order. IGRC hold that consumption of the applicant is 235 units per month

and therefore directed to revise the bill in March-2016 to May-2016 considering

average consumption of 235 units per month. The effect of units is given in next

billing circle.

5. Record shows that SNDL has issued specific letter on 04-06-2016 to the

applicant and directed her to remain present at the time of meter testing and

thereafter meter was tested. As per meter testing report dated 18-05-2016 and 21-

06-2016 the meter is O.K. Therefore we find no force in the allegation of applicant

that meter is fast. In the March to May there is summer season and hence

possibility of more utilization of electricity, therefore IGRC had rightly revised the bill

of the applicant. Therefore, in fact grievance of the applicant is already redressed

and grievance application deserves to be dismissed.

6. Hence the following order.

ORDER

1) Grievance application is dismissed.

Sd/-(N.V.Bansod) MEMBER sd/-(Mrs.V.N.Parihar) MEMBER/SECRETARY sd/-(Shivajirao S. Patil), CHAIRMAN

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