

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/02/2010**

- Applicant : Shri Baliram S. Pal  
At Juna Fotal Near Choupati,  
Amravati Road,  
Nagpur.
- Non-applicant : MSEDCL represented by  
the Nodal Officer-  
Executive Engineer,  
Civil Line Division, NUZ,  
Nagpur.
- Quorum Present : 1) Smt. Meera Khadakkar  
Chairman,  
Consumer Grievance Redressal  
Forum,  
Nagpur Urban Zone,  
Nagpur.
- 2) Smt. Gouri Chandrayan,  
Member,  
Consumer Grievance Redressal  
Forum,  
Nagpur Urban Zone,  
Nagpur.
- 3) Shri S.F. Lanjewar  
Executive Engineer &  
Member Secretary,  
Consumer Grievance Redressal  
Forum, Nagpur Urban Zone,  
Nagpur.

**ORDER (Passed on 24.02.2010)**

The present grievance application has been filed on dated 22.01.2010 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The applicant has filed a complaint that the non-applicant has forcibly installed faulty electricity meter. The consumer and his neighbors have been charged excessively in the month of September, 2009. Some of the consumer's electricity wiring is burnt and they have suffered financial loss. The consumers should be permitted to install there own electric meter, they should get compensation for the financial losses.

The non-applicant has filed his parawise reply opposing the grievance of the complainant. It is submitted that the meters have been replaced as per scheme enforced by the non-applicant Company. The complainant's contention that he has been charged excess bill for the month of September 2009 is not correct. The electric meter of his neighbors were checked and there is no ground for any complaint.

Heard both the parties, the complainant grievance that the non-applicant has forcibly installed electric meter does not appear to be correct.

The consumer's other grievance is that the other consumer's have received of the excessive amount. It seems that the above complaint is a group complaint, such complaint cannot be entertained in absence of appearance of all the complaints. Similarly there is no documentary evidence about the contention of the complainant. The complainant has filed a copy of complaint made by

the residents to the Collector, the Commissioner of Policy & the Chief Engineer MSEDCL, NUZ, Nagpur.

The complaint being of general nature cannot be entertained by this Forum. The complaint is therefore liable to be rejected.

Sd/-	Sd/-	Sd/-
(S.F.Lanjewar)	(Smt.Gauri Chandrayan)	(Smt. Khadakkar)
Member-Secretary	MEMBER	CHAIRMAN

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's**  
**NAGPUR URBAN ZONE, NAGPUR.**

**Member-Secretary**  
**Executive Engineer**  
Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum,  
**Nagpur Urban Zone, Nagpur.**