

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/21/2014**

Applicant : Shri Tekchand Netlal Bisen,  
Rameshwari Road (Ring Road),  
Rahate Nagar,  
Nagpur : 27.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 7.3.2014.**

1. The applicant filed present grievance application before this Forum on 13.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No.

410015402494. He has received excessive bills since replacement of old meter. He complained to non applicant. Non applicant informed that his meter is O.K. Hence he approached I.G.R.C. However, I.G.R.C. disposed off the grievance application of the applicant by order dated 30.11.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 5.2.2014. It is submitted that consumer has been issued energy bills on average basis @ 174 units per month for Inaccessible Status from April 2013 to September 2013. In the month of October 2013 bill for actual meter reading for 2997 units for 7 months amounting to Rs. 20524.74 was issued by deducting Rs. 5477.15 paid for average billing. On consumer's complaint, meter was tested by acucheck and it was found O.K. The consumer approached to I.G.R.C. Learned I.G.R.C. has directed to replace the meter. Hence Meter No. 55/SND-07671 was replaced and new Meter No. 65/C1027021 was installed. Old meter No. 55/SND-07671 was tested in the testing laboratory where also meter was found O.K. As the meter is O.K. bill of the applicant can not be revised. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 55/SND-07671 should be tested

in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
**(B.A. Wasnik)**  
MEMBER  
SECRETARY

Sd/-  
**(Adv. Subhash Jichkar)**  
MEMBER

Sd/-  
**(Vishnu S. Bute),**  
CHAIRMAN