

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/290/2014

Applicant : Shri Bhagwan P. Chunarkar,
Ladpura, Nandgiri Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 5.1.2015.

1. The applicant filed present grievance application before this Forum on 13.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills. Meter is faulty. Therefore bills may be revised.

3. Non applicant denied applicant's case by filing reply Dt. 4.12.2014. It is submitted that Learned I.G.R.C. passed order dated 23.9.2014 and directed to test the meter in the laboratory. Accordingly meter was tested in the laboratory of SNDL on 1.10.2014 and it is found correct. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Officers of M/s. SNDL argued before Forum that applicant is not allowing to take reading and therefore 'RNT' status is shown in August 2014 and 'Inaccessible' status is shown in October 2014. It is further argued that at the time of spot inspection also, there was no response from the applicant and he did not allow taking spot inspection. Applicant simply told the details of connected load and no other alternative was left with employees of SNDL that to note details of connected load spoken by the applicant. It is note worthy that there is specific note in writing in spot inspection report to the effect that "All details given by the consumer". At the bottom also, there is specific note on the spot inspection report to the effect that "No response from the Consumer". Therefore this attitude of the applicant not allowing employees of M/s. SNDL to take the meter reading and to note connected load is against law and regulations. It appears that applicant is intending to suppress real connected load and real meter reading and therefore he himself created the complications and approached to this Forum. In such circumstances, no relief can be granted to the applicant.

6. In August 2014 there was 'RNA' status as applicant did not allow to take meter reading. In September 2014 reading was 370 units.

But it was for 2 months and credit of Rs. 1715.39 is given to the applicant in September 2014. Again in October 2014, there was 'Inaccessible' status as the applicant did not allow to take meter reading.

7. Considering these aspects, it appears that applicant himself is wrong doer. Record shows that meter is tested in meter testing laboratory of M/s. SNDL & as per report dated 1.10.2014, meter is O.K. Therefore consumption recorded by the meter is the consumption utilised by the applicant. Hence bills can not be revised. There Forum proceeds to pass following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN