## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/059/2015

Applicant	<ul> <li>Shri Ramesh B. Bawqangade, User Rajan H. Ukey, Sugat Nagar, Nari Road, Nagpur <sup>:</sup> 26.</li> </ul>
Non–applicant	<ul> <li>Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.</li> </ul>

<u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.

- 2) Adv. Subhash Jichkar Member.
- 3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 24.4.2015.

1. The applicant filed present grievance application before this Forum on 10.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he is receiving excessive bills. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

Page 1 of 3

3. Non applicant denied applicants by filing reply Dt. 30.3.2015. It is submitted that meter was tested in meter testing laboratory of SNDL on 10.8.2014 and it is found O.K. Learned I.G.R.C. passed order dated 28.10.2014. As per this order bill of the applicant is revised and credit of Rs. 3428/- is given in the bill of October 2014. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that in application before Learned I.G.R.C. applicant only complained about excessive bill of June 2014. Learned I.G.R.C. directed to revise the bill of June 2014 only. Order of Learned I.G.R.C. is duly complied. Bill of June 2014 is revised and credit of Rs. 3078.20 is given in the bill of October 2014.

6. However, during the course of arguments, applicant argued that he received excessive bill of 624 units in August 2014 but for that purpose, there is no complaint to Learned I.G.R.C. regarding excessive bill of 624 units in August 2014 for 2 months and hence applicant has no right directly to approach this Forum for revision of bill of August 2014 due to non compliance of the provisions laid down under regulations 6.2 of the said regulations.

7. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. If applicant intends to challenge bill of August 2014, he has to file application before Learned I.G.R.C. under regulation 6.2 of the said regulations and if his grievance is not redressed or order is not passed within 2 months, then he is at liberty to approach this Forum. Hence following order : -

## ORDER

- 1) Grievance application is dismissed.
- 2) Applicant is at liberty to approach I.G.R.C. under regulation 6.2 of the said regulations for revision of bill of August 2014.

Sd/-Sd/-Sd/-(Anil Shrivastava)(Adv. Subhash Jichkar)(Shivajirao S. Patil),MEMBERMEMBERCHAIRMANSECRETARY