

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/058/2015

Applicant : Shri Kanij Fatma Allauddin Ansari,
House No. 2277/651,,
Garib Nawaj Nagar,
Nagpur : 14.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.4.2015.

1. The applicant filed present grievance application before this Forum on 10.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bill of December 2014. Therefore bill may be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants by filing reply Dt. 30.3.2015. It is submitted that meter was tested by acucheck on 20.11.2015 and found O.K. Earthing of the applicant was not proper and therefore excessive reading may appear. It is the duty of the applicant to get proper earthing. Applicant admitted that after he corrected earthing properly, meter is recording the reading perfectly. Therefore Distribution Licensee is not responsible and hence bill can not be revised.

4. On the date of hearing applicant was absent. Son of the applicant Shri Kayamuddin was also absent on the date of hearing 8.4.2015 and he even did not produce authority given by his father.

5. Forum heard arguments of non applicant and perused the record.

6. As per acucheck report the performance of meter is O.K. and there is defect in installation of earthing. Therefore the reason for recording excessive consumption may be due to improper earthing for which distribution licensee / franchisee is not responsible. Maintenance of proper installation / earthing is the sole responsibility of the consumer. During the hearing before Learned I.G.R.C. applicant had agreed that meter is working normally after rectification of earthing defect. It is note worthy that Head of I.G.R.C. has recorded the arguments of the applicant in its order.

7. Therefore Distribution Licensee / Franchisee is not responsible for improper installation / earthing and hence bill can not revised. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN