

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/72/2016

Applicant : M/s..Shuddhodhan Kisan Manohar
H.No. 525/114,Jai Durga Society
Nagpur-30.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Larokar, Nodal Office.
2. Shri Gotamare,Nodal office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Mrs. V.N.Parihar,
Member, Secretary
& I/C.Chairman.

2) Shri N.V.Bansod,
Member

ORDER PASSED ON 04.07.2016.

1. The applicant filed present grievance application before this Forum on 30.05.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations)
2. Non applicant, denied applicant's case by filing reply dated 13.06.2016.
3. Forum heard arguments of both the sides on dt.15-06-2016 and perused record.

4. The applicant's grievance is that, he was not getting energy bills since March-2015 as per meter reading and since oct-15, he was getting bills for excessive units. Due to these facts, he is unable to pay his Energy bills, He has approached IGRC but could not get necessary relief .Therefore requested forum for revision of bills and prayed for reduction of bill amount.

5. According to Non-applicant in their reply dated 13-06-2016, this applicant bearing consumer No.410015297364 has been released electric supply from dt.23-01-2012 for commercial purpose, at H.No. 525/114,Jai Durga Society, Nagpur-30. It is true that, as per CPL record the Energy bills from March-2016 to June-2016 is given on the basis of average unit consumption as 678 units as per 'INACCE" status of the meter. On the basis of reading noted as 13729 in the month of July-2015,and initial reading of March-2015 as 11305,total bill for the period from March15- to June 15 is worked out as 2424 units for five months. Accordingly deducting Rs.27908.99, Bill amounting Rs. 10631.75 has been charged to the applicant for the period from March15- to June 15

6. Non applicant further stated that, in the month of Aug-2015 and Sept-2015, average units of 485/month has been charged as per 'INACCE" status of the meter. On the basis of reading noted as 21277 in the month of Oct-2015, and initial reading of Aug-2015 as 13729, total bill for the period from Aug-2015 to Oct-2015 worked out as 7548 units, for three months. Accordingly deducting Rs.10686.10, Bill amounting Rs. 21939.91 has been charged to the applicant for the period from Aug-2015 to Oct-2015.Necessary Credit of Rs. 7406/- was given in the month of November-2015.Considering 1314 unit consumption, the energy bill of Nov-2015 has been issued. Lastly in the month of March-2016, total consumption for four month is considered as 11622 units and accordingly bill was issued.

7. Non-applicant further contented that, as per order passed by the IGRC on dt 17-05-2016,non-applicant revised all the bills for the period from March-2015 to March-2016, considering average per unit consumption as 900 units, and after deducting Interest amount of Rs.8417.23 and DPC amount of Rs.6627.14, credited

Rs.147845.28 in the energy bill of the March-16. Hence Applicant has been given Energy bill for the month of May-2016 as Rs.139091.85, This bill includes current bill as well as outstanding arrears of last bills. But Consumer did not make any payment since dt.16-05-2015.

8. In view of the above, observations, Forum verified the connected load as,3-fans(180 W), 4-CFL(100 W),1-TLight,(50 W),Fridge(500 W),CCTV(200W),TV(200 W),oven(1000W),mixer(100W),2-Halogen,(1000 W),1-Water cooler,1-Water pump etc. and therefore felt that, considering considerable load of the order 2.5 to 3 KW utilized for 12 hrs/day and 30 days in a month, approximately 900 units (2.5*12*30=900 units)will be the monthly consumption. It is also seen that, Applicant's Energy bills are already revised for the period from March2015-to March-2016, considering average per unit consumption as 900 units, on the basis of IGRC order and meter is also replaced on dt.06-03-2016.

9. As IGRC has already redressed the applicant's grievance, therefore needs no interference.

10. Hence the following order.

ORDER

- 1) Grievance application is dismissed.
- 2) No order as to cost.

Sd/-
(Shri.N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar),
MEMBER/SECRETARY
& I/C. CHAIRMAN

