

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/055/2015

Applicant : Shri Arvind Shriram Bangde,
Juni Mangalwari,
Dhivarpura,
Bhujade Mohalla,
Nagpur – 08.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.4.2015.

1. The applicant filed present grievance application before this Forum on 9.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bill. His meter was tested in meter testing laboratory and declared faulty. Accordingly SNDL revised the bill of September 2014 considering consumption of new meter i.e. 450 units per month and

gave credit of Rs. 8990/- in the bill of December 2014. But applicant was not satisfied with this credit and approached to I.G.R.C. I.G.R.C. considered the grievance application of the applicant and as per order dated 13.1.2015, directed SNDL to revise the applicants bill of September 2014 (for 5 months), October 2014 & November 2014 considering his monthly average consumption of 405 units and to give credit to him of balance units along with credit of AEC & DPC / interest in his ensuing bill. It should be ensured that credit already given in December 2014 should be adjusted while giving final credit. Being aggrieved by the said order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant SNDL denied applicants case by filing reply Dt. 20.3.2015. It is submitted that as per order passed by Learned I.G.R.C. bill of the applicant is already revised and credit of Rs. 3502/- and 4385/- is given to the applicant respectively in the bill of January 2015 and February 2015. Grievance application deserves to be dismissed.

5. Forum heard arguments of non applicant and perused the record.

6. We have carefully perused CPL of the applicant, spot inspection report and other documents. At the bottom of spot inspection report there are specific notes to the effect that –

A) There is ground floor + first floor.

B) There are two electricity meters of the applicant.

C) Applicant had dictated the load and rooms as per his will and pleasure and did not allow employees to count the connected load.

7. It is not proper on the part of the applicant not to allow the employees of Non applicant to record the connected load.

8. We have carefully perused the order passed by Learned I.G.R.C. Dt. 31.1.2015 in case No. 25/15. Learned I.G.R.C. had considered all aspects of the matter legally and properly and passed perfectly legal order. Therefore it needs no interference. As per order passed by Learned I.G.R.C. credit of Rs. 3502.08 and Rs. 4385.20 is given to the applicant in the month of January 2015 and February 2015 respectively. No more relief can be granted to the applicant. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN