Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/054/2015

- Applicant : Shri Bhujang Namdeo Tawale, Kaushalyayan Nagar, (Near Bagde Kirana), Post Bhagwan Nagar, Nagpur – 27.
- Non-applicant : Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.
- <u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.
 - 2) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 24.4.2015.

1. The applicant filed present grievance application before this Forum on 9.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he received excessive bill for the period April 2011 to August 2011. Therefore bill be revised. 3. Non applicant SNDL denied applicants case by filing reply Dt. 20.3.2015.

4. M.S.E.D.C.L. also denied applicants case by filing separate reply Dt. 23.3.2015. It is submitted that complaint of the applicant is barred by limitation. It is the grievance of April 2011. Forum can not entertain the grievance which is barred by limitation. Further more supply of the applicant was permanently disconnected. In October 2008 it was restored. During the period from March 2009 to September 2010, there was Inaccessible status and average billing of 112 units per month was charged. In October 2010 actual reading was taken and bill of 651 units for 20 months was issued. Slab benefit of Rs. 7090.45 is already given to the applicant. During the period November 2010 to March 2011, there was Inaccessible status and there was average billing of 54 units per month. In April 2011 actual reading was taken and bill for 5131 units for six months was issued and slab benefit of Rs. 7090.45 is given to the applicant. Meter was tested in the laboratory of SNDL on 18.11.2014 and it is found O.K.

5. Forum heard arguments of non applicant and perused the record.

6. It is the grievance of the applicant for the period April 2011 to August 2011. Grievance application is filed before the Forum on 9.3.2015. According to regulation 6.6 of the said regulations, Forum shall not admit any grievance unless it is filed within 2 years from the date on which cause of action has arisen. Cause of action has arisen in this case in August 2011. Therefore it was necessary for the applicant to file the grievance within 2 years i.e. on or before August 2013. But present grievance application is filed on 9.3.2015 and therefore it is barred by limitation and deserves to be dismissed.

7. Record shows that slab benefit of Rs. 7090.45 is already given to the applicant in October 2010. Therefore grievance of the applicant is already redressed in 2010 itself and applicant can not claim slab benefit again and again specially when the matter is barred by limitation. Grievance application deserves to be dismissed. Hence following order : -

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER/ SECRETARY Sd/-(Shivajirao S.Patil) CHAIRMAN