

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/76/2016**

Applicant : Shri Dilip Y.Kuppalwar  
117, Shrikrishna Nagar  
Godhani Rd.Nagpur-30.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F.) NUC,MSEDCL,  
NAGPUR.

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Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office  
2) Shri Larokar,LDC, Nodal Office.  
3) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Shri N.V.Bansod  
Member  
  
3) Mrs. V.N.Parihar,  
Member, Secretary

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**ORDER PASSED ON 01.07.2016.**

1. The applicant filed present grievance application before this Forum on 13.06.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 20.06.2016.

3. Forum heard arguments of both the sides and perused record.
4. Since 1½ years i.e. since 2014 there was no display. In November-2015 meter is shown faulty in CPL. Therefore it is clear that meter is faulty. SNDL Produced photographs of the meter but in those photographs reading is not clear and readable. Therefore we hold that meter is faulty and provision of Regulation 15.4.1 of supply code Regulation are applicable.
5. Therefore we proceed to pass the following order.

#### ORDER

- 1) Grievance application is allowed.
- 2) Meter is faulty therefore bills of the applicant be revised according to Regulation 15.4.1 (II Proviso) of MERC Electricity supply code of other condition of supply Regulation 2005 since June-2014.
- 3) Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(N.V.Bansod)  
**MEMBER**

Sd/-  
(Mrs.V.N.Parihar)  
**MEMBER/SECRETARY**

Sd/-  
(Shivajirao S. Patil),  
**CHAIRMAN**