## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/90/2012

Applicant : Sau. Rita Nilkanth Khobragade,

At Rameshwari Bus Stop,

Parvatinagar,

NAGPUR - 440 027.

Non-applicant: Nodal Officer,

The Superintending Engineer, (Distribution Franchisee), N.U.C., MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Smt. Gouri Chandrayan,

Member,

3) Smt. Kavita K. Gharat Member Secretary.

## ORDER PASSED ON 19.10.2012.

1. The applicant filed present grievance application before this Forum on 22.8.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

Page 1 of 3 Case No. 90/2012

- 2. Applicant's case in brief is that her meter is running fast and applicant is receiving excessive bills. Therefore bills may be revised.
- Non applicant denied the applicant's case by filing reply Dt. 5.9.2012. It is submitted that it is a commercial meter. The applicant complained about the meter and excessive bill on 12.7.2012 and deposited Rs. 100/- towards meter testing charges. Meter was tested by acucheck on 3.8.2012 and found that meter is O.K. Applicant filed application to I.G.R.C. but it was dismissed. It is submitted that Grievance application may be dismissed.
- 4. Forum heard arguments of both the parties and perused record.
- 5. During the course of hearing it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. in present of the applicant, her representative and Member / Secretary of the Forum and to submit the report. Accordingly Dy. Executive Engineer, Testing Division, NUZ, Nagpur tested the meter of the applicant and filed meter testing report Dt. 25.9.2012 on record. As per this report, meter of the applicant is O.K. Therefore, we find no force in the grievance of the applicant and it deserves to be dismissed.
- 6. Order passed by learned I.G.R.C. Dt. 16.8.2012 in Case No. 62/12 is based on sound reasoning and it is perfectly

legal and valid, and therefore needs no interference.

Consequently, Forum proceeds to pass following order:-

## **ORDER**

1) Grievance application is dismissed.

Sd/- Sd/- Sd/(Smt.K.K.Gharat) (Adv.Smt.GauriChandrayan) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

Page 3 of 3 Case No. 90/2012