

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/184/2014

Applicant : Shri Jyotiswarup Dwarkadas Purohit,
28 A, Wardhamannagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 22.9.2014.

1. The applicant filed present grievance application before this Forum on 2.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant received excessive bill of June 2014. He had 2 different meters, Consumer No. 410011830319 & Consumer No. 410011830310. Both the meters are in the name of the applicant. He filed grievance application to

I.G.R.C. but it is rejected as per order dated 28.7.2014. Being aggrieved by the said order, applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply dated 16.8.2014. It is submitted that both the meters are tested by acucheck on 2.7.2014 and it is suggested to test the meter in meter testing laboratory. Therefore both the meters were tested in meter testing laboratory on 10.7.2014 in presence of applicant and found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. As per order dated 20.8.2014, this forum ordered that both the meters be tested in the laboratory of M.S.E.D.C.L. and to submit report. SNDL was also directed to file spot inspection report and to verify connected load and type of meter. Accordingly, Executive Engineer, Testing Division, M.S.E.D.C.L. Nagpur filed 2 testing report Dt. 10.9.2014 bearing No. 1428 & 1429 on record regarding testing of both the meters and report that both meters are O.K. Therefore it is clear that consumption recorded by the meter is the consumption utilised by the applicant.

6. So far as connected load is concerned, there is sufficient connected load. There are 2 CFL, 2 tube lights, one TV, 1 set top box,

1 freeze, 1 cooler, 1 mixer, 4 fans, 1 washing machine, 1 geezer and 2 ACs. Therefore there is sufficient load.

7. It is noteworthy that as per regulations only one meter can be allowed in one name in one premises. It is a great surprise that in one and same premises there are two meters and both are in the same name of the applicant. Another surprising aspect is that though there is sufficient connected load, it is single phase connection and not 3 phase connection. Therefore it is necessary to investigate by superior officers of SNDL as to how and why two meters are allowed to one premises in one and same name of the applicant, perhaps to enjoy slab benefit facility and if it is found to be incorrect, suitable action be taken. It is also necessary for SNDL to see whether it is necessary to have 3 phase connection.

8. So far as bill of the applicant is concerned, in our opinion bills are perfectly legal and valid and can not be revised. Grievance application deserves to be dismissed but with certain guidelines to SNDL. Hence following order :-

ORDER

- 1) Grievance application is dismissed.
- 2) SNDL is directed to investigate as to why 2 meters are allowed in one and same premises that too, in one and same name of the applicant and it is found contrary to regulations,

directed to take suitable disciplinary action against the responsible person.

- 3) SNDL is also directed to investigate as to why single phase connection is issued to the applicant and if necessary, convert it into three phase connection in accordance with regulations.
- 4) SNDL is directed to report compliance within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Shivajirao S. Patil),
CHAIRMAN