

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/002/2011**

Applicant : Shri. Yashwant B. Ambagade  
At Post-Sirsi, Tahsil Umrer,  
NAGPUR.

Non-applicant : MSEDCL represented by  
the Nodal Officer-  
Executive Engineer,  
O&M Division-I,  
Nagpur.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Smt. Gouri Chandrayan,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER (Passed on 27.01.2011)**

The applicant, Shri. Yashwant B. Ambagade, resident of Sirsi, Umrer, Nagpur filed his grievance application on dated 01.01.2011 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

1. The applicant, Shri. Yashwant B. Ambagade, has complaint to the non-applicant for improper bills in the month of July 2010 and August 2010. The non-applicant has informed to the applicant vide letter dated 17.09.2010 regarding correctness of the bills. But the applicant is not satisfied with non-applicant's reply. Therefore filed a grievance application in the Forum on dated 01.01.2011 and requested to the forum that...

a. To give compensation for mental harassment and financial loss.

2. The applicant's say in brief is that, in the month of July-2010 electricity bill has shown R.N.A. status and an average bill of 40 units with amount `150/- was charged by the non-applicant. Then he received a bill for the month of August 2010 amounting to `480/-. The applicant has deposited the bill within stipulated time before 25.08.2010. Even then late fees of `10/- was charged to him. The applicant complaint to the non-applicant regarding the same but the non-applicant responded that the bill is correct.

3. The applicant submitted that, if current reading would have been shown in the month of July 2010, in that circumstance a bill of 480/- was not received by him. The non-applicant has shown accumulated readings of two months i.e.176 units in August 2010, due to which he has to pay excess charges. Therefore the bill is

improperly charged, which caused mental harassment and financial loss and hence requested for compensation.

4. The non-applicant filed his say on dated 17.01.2011. It is submitted that for the month of July, 2010, an electricity bill with 40 units and `157.21 is prepared. The previous adjustment of `0.99 is added to the bill and a bill with rounded off figure of `160/- was issued to the applicant. Similarly, a bill of August 2010 with amount `480/- was issued to the applicant. Since the applicant has paid both the bills within due dates, no delayed payment charges are collected from the applicant. The bills issued to the applicant for the month of July, 2010 and August 2010 are correct and need no revision.
5. The matter was heard in the forum on dated 18.01.2011. The applicant was absent. On behalf of non-applicant, Shri Ghugal, Executive Engineer, Div-I, has pleaded the case. The non-applicant has reiterated the points as mentioned in the reply.
6. Forum heard the non-applicant's say and carefully gone through the documents on record. Although the applicant was absent but Forum has persuaded applicant's grievance. Forum finds that there is nothing on record, which shows that any excess amount is recovered from the applicant. Also, the issued bills are correct.

7. As far as compensation is concerned, the forum opines that there is no breach of any regulations by the non-applicant. Therefore no compensation can be granted.

8. For these reasons Forum find no substance and no merits in the present grievance application. Hence the application deserves to be dismissed, hence proceed to pass the following order.

### **ORDER**

The grievance application is hereby rejected.

Sd/-	Sd/-	Sd/-
<b>(Smt.K.K.Gharat)</b>	<b>(Smt.Gauri Chandrayan)</b>	<b>(ShriShivajirao S.Patil)</b>
Member-Secretary	MEMBER	CHAIRMAN