

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/70/2012

Applicant : Shri Ranjitsingh D. Gidda,
Plot No. 34/35, Mahendranagar,
Near Baba Budhajnagar,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
M.S.E.D.C.L. NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 21.8.2012.

The applicant filed present grievance application before this Forum on 5.7.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that since July 2010 to June 2012, non applicant had issued bill of average reading as the meter is faulty. Therefore the applicant claimed to revise the bills since July 2010 to June 2012.

2. Non applicant filed reply Dt. 27.7.2012 and admitted that the meter is faulty and therefore average bills are issued since July 2010 to June 2012. As per the inspection, only one light of 60 watts was found in the premises. The application may be dismissed.

3. Forum heard the arguments of both the sides and perused the record.

4. It is an admitted fact that meter is faulty and average bills are issued. The record shows that since April 2010 the meter is faulty. Therefore in our opinion provisions of regulation 15.4.1 of MERC (Electricity Supply Code & other conditions supply) Regulations 2005 are applicable and it is necessary to revise the bills for the period July 2010 to June 2012. Hence the following order :-

ORDER

- 1) Grievance application is allowed.
- 2) Non applicant is hereby directed to revise the bills of applicant for the period July 2010 to June 2012 according to regulation 15.4.1 of MERC (Electricity

supply code & other conditions of supply) Regulations
2005.

- 3) Non applicant to comply the order within 30 days
from the date of this order.

Sd/- (Smt.K.K.Gharat)	Sd/- (Adv.Smt.GauriChandrayan)	Sd/- (ShriShivajirao S.Patil)
MEMBER SECRETARY	MEMBER	CHAIRMAN