

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/18/2014

Applicant : Shri Khairatali Vajirali,
User Shri Sabbir Ali, Yogendranagar,
Police Line Takli,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 7.3.2014.

1. The applicant filed present grievance application before this Forum on 9.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No.

410013337032. He has received excessive bills. He complained to non applicant. Non applicant replaced the meter and informed that meter is O.K. after testing of meter in meter testing laboratory. Hence he approached I.G.R.C. However, I.G.R.C. disposed off the grievance application of the applicant by order dated 7.9.2013. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 28.1.2014. It is submitted that consumer is being issued energy bills as per meter reading. Meter of the applicant No. 90/00137099 was replaced in March 2013 and new Meter No. 55/SND-41108 was installed. The consumer was issued average bill for 139 units in March 2013. In April 2013 bill for actual meter reading for 838 units with adjustment of 214 units totaling to 1052 units for Rs. 7747.90 was issued by deducting Rs. 718.49 paid on account of average billing. On complaint from consumer, meter No. 55/SND-41108 was tested in meter testing laboratory where it was found O.K. The consumer approached to I.G.R.C. Learned I.G.R.C. has directed test the meter in MSEDCL's laboratory. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 55/SND-41108 should be tested

in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum on or before 14.2.2014. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN