

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/045/2015

Applicant : Shri N.R. Rajwade,
Circle No.6, Walker Road,
Nagpur : 2.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 15.4.2015.

1. The applicant filed present grievance application before this Forum on 27.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills. Therefore bills may be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants case by filing reply Dt. 17.3.2015. It is submitted that meter is tested by acucheck on 10.2.2015 and it is found O.K. As per order passed by Learned I.G.R.C., meter was tested in the laboratory of SNDL on 20.2.2015 and it is found O.K. Therefore bills can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused CPL of the applicant. It is pertinent to note that there are two electricity connections and two meters of the applicant vide Consumer No. 410015948977 (Undisputed meter) and Consumer No. 410011701241. It is true that in CPL of the applicant for the month of January 2015 consumption is shown 2045 units and in February 2015 – 1287 units. It is noteworthy that in June 2014, consumption was 474 units, in July 2014 – 599 units, in August 2014 – 415 units, in September 2014 – 376 units, in October 2014 – 564 units. Whereas in remaining months, consumption was some times even below 100. Therefore possibility of diverting the load of 1 meter in certain months on another meter, can not be ruled out. Applicant admitted that he runs a Garment Shop. Therefore it is also possible that excessive electricity is used for pressing of the cloth at home for garment purpose.

6. Meter is tested by acucheck and again tested in meter testing laboratory but it is found O.K. Therefore consumption recorded by the

meter is the consumption utilized by the applicant. There are two spot inspection reports on record, one about disputed meter and another about undisputed meter. In spot inspection report of Consumer No. 410015948977, load is shown as Fan – 15, CFL – 40, Tube Lights – 6, T.V.- 3, Set Top Box – 3, Freeze – 3, Washing Machine – 3, Exhaust Fans – 3, A.C.-1. However, in spot inspection report of Consumer No. 410011701241, consumption is shown only 2+3 = 5 Tube Lights and 2 Motor pumps.

7. Considering these aspects, when meter is not faulty and meter is O.K. the only conclusion which can be drawn is that applicant must have diverted load of undisputed meter on the disputed meter in certain months and therefore it is but natural to have excessive consumption. It is nothing but misleading to Distribution Licensee and even to our Forum.

8. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. Grievance application deserves to be dismissed. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN