

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/051/2015

Applicant : Shri Babaji Vikram Lonare,
Resident of Sangharshanagar,
(Zopadpatti), Dumping Road,
Nagpur : 35.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 8.4.2015.

1. The applicant filed present grievance application before this Forum on 3.3.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills and therefore bills may be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants case by filing reply Dt. 17.3.2015. It is submitted that meter was tested by acucheck on 20.2.2015 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 23.2.2015, meter was tested in the laboratory of SNDL on 2.3.2015 and it is found O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is true that in the month of November 2014 consumption is shown as 2062 units for 4 months. However, the entire reading in CPL shows that since beginning reading is not taken accurately by the meter reader. In number of months '0' consumption is shown and therefore consumption is accumulated and it was at once exposed in November 2014. Since May 2012 '0' consumption is shown in number of months. However, meter is tested in meter testing laboratory and it is found O.K. Therefore consumption recorded by the meter is the consumption utilized by the applicant. Only relief which can be granted to the applicant is to give him slab benefit because unnecessarily consumption is accumulated and he has to pay at once having no fault on his part. Therefore he is entitled for slab benefit. Hence following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of November 2014 shall be revised by giving slab benefit to the applicant.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN