

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/84/2012

Applicant : Smt. Smita Suryakant Tarekar,
At A-113, Yogeshwar Nagar,
Dighori Chouk, Bhandara Road
NAGPUR - 34.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
N.U.C., MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 4.10.2012.

The applicant filed present grievance application before this Forum on 6.8.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that the applicant complained that the meter is faulty. Non applicant revised bill

of Rs. 4330/- and corrected it as 2800/-. The applicant paid that bill and thereafter non applicant replaced the meter and installed new meter. Consumption of new meter was for the first time 670 units and thereafter 405 units. The applicant complained to I.G.R.C. but proper relief is not granted. The applicant is ready to deposit the monthly bill of 100-200 units. Excess consumption should be revised.

2. Non applicant denied the case of the applicant by filing reply Dt. 1.9.2012. It is submitted that bills issued to the applicant are not excessive but they are proper. As per request of the consumer old meter was replaced in May 2011 and new meter was installed. Old meter was examined by acucheck and it is found O.K. The applicant complained to IGRC and I.G.R.C. ordered that bills issued to the applicant are proper and dismissed the grievance application of the applicant. The applicant deposited Rs. 2000/- on 27.10.2010 and since then the applicant is not depositing electricity bills. Up to the month of July 2012, an amount of Rs. 16,955.72 is due and outstanding against the applicant. The application may be dismissed.

3. Forum heard arguments of both the sides and perused the record.

4. During the course of hearing it was ordered by Forum that the meter be tested in the laboratory in presence of the applicant and Member/Secretary of the Forum and submit the report on or before 26.9.2012. Accordingly meter of

the applicant was tested in the laboratory. Dy. Executive Engineer Testing Division Nagpur (NUZ) filed testing report on record to the effect that meter is found in order and meter is O.K.

5. Therefore we find no force in the Grievance of the applicant. In our opinion bills issued by non applicant are correct as per the consumption utilized by the applicant and needs no interference.

6. In our opinion, order passed by Learned I.G.R.C. in case No. 8/11 Dt. 11.7.2011 is correct, legal and valid and therefore needs no interference.

7. For these reasons we find no substance and no merits in the present application and the application deserved to be dismissed.

8. Resultantly, the Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/- (Smt.K.K.Gharat) MEMBER SECRETARY	Sd/- (Adv.Smt.GauriChandrayan) MEMBER	Sd/- (ShriShivajirao S.Patil) CHAIRMAN
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