

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/81/2012

Applicant : Shri Associated Dean, College of
Agriculture, Nagpur.
Thr:- Shri Nilesh N. Choudhari,
Ramdaspath, near Krims Hospital,
NAGPUR:10.

Non-applicant : Nodal Officer,
The Executive Engineer,
(O&M) Division Congressnagar,
N.U.C., MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 24.9.2012.

The applicant filed present grievance application before this Forum on 27.7.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicant's case in brief is that applicant was residing in the Quarter of Agriculture college Nagpur. This meter was not in use since last many days. On 2.2.2012 the applicant complained that meter is faulty & requested to install new meter. Thereafter new meter was installed. Average bill of 1200 units was issued but this quarter was vacant for six months and nobody was residing there. The applicant occupied the quarter in October 2011 but the meter was faulty. On enquiry, Congressnagar Division informed to the applicant that previously there was permanent disconnection of this meter. If really there was P.D. of the meter how bills were issued to the applicant, form a big question mark. Therefore the applicant requested to revise the average bill of 1200 units.

2. Non applicant denied the applicant's case by filing reply Dt. 10.8.2012. It is submitted that Jr. Engineer, Dhantoli has replaced old energy meter on 7.2.2012 as per the application of the applicant Dt. 2.2.2012 and new meter was installed having initial reading 00002. Jr. Engineer Dhantoli has assessed 1200 units average in the month of February 2012 and issued bill to the consumer amounting to Rs. 11079.49 including arrears. As per inspection report Sub-Division office revised the bill and issued credit of Rs. 4574.62 to the consumer in March 2012. The application be dismissed.

3. Forum heard arguments of both the sides and perused the record.

4. Record shows that there are several applications of the applicant on record addressed to non applicant that meter is faulty and it should be replaced. According to the applicant, quarter is allotted to him and he is residing in this quarter only since October 2011. Previously the quarter was vacant and there was no use of electricity. It is the quarter of Agriculture college Nagpur.

5. Considering the facts and circumstances of the case and evidence on record in our opinion, non applicant shall withdraw bill of 1200 units for February 2012 and to revise this bill by calculating the average of 12 preceding months.

6. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of February 2012 for 1200 units is hereby withdrawn.
- 3) Non applicant is directed to calculate the average of 12 preceding months and to revise the bill of

February 2012 and revised bill be issued to the applicant.

- 4) Non applicant to comply within 30 days from the date of this order.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		