

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/044/2015

Applicant : Shri Anilkumar Kedarnath Pande,
House No. 131, Milind Nagar,,
Balabhaupeth,
Nagpur : 17.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.3.2015.

1. The applicant filed present grievance application before this Forum on 27.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that he received excessive bills. Therefore bills be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum.

3. Non applicant denied applicants case by filing reply Dt. 9.3.2015. It is submitted that meter is tested by acucheck on 13.9.2014 and it is found O.K. As per order passed by Learned I.G.R.C. Dt. 29.10.2014,

old meter is replaced, new meter is installed and old meter is tested in the laboratory of SNDL and it is found O.K. Therefore bill can not be revised. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused consumption trend of the applicant. Approximately it is about 200 – 250 units per month. But in August 2014, consumption is shown as 583 units and in September 2014 – 999 units. Therefore the only conclusion which can be drawn is that the meter might have jumped in these two months and therefore revision of bills on average basis in these two months is essential. Now old meter is already changed, new meter is installed and it is properly working to the satisfaction of the applicant. Therefore it is necessary to revise the bill of the applicant of August 2014 and September 2014 on average basis considering the average of 12 months consumption preceding August 2014. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Bill of the applicant for the month of August 2014 and September 2014 shall be revised by considering average of 12 months consumption preceding August 2014.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN