

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/80/2012

Applicant : M/s. G.T.L. Infrastructure Ltd.,
At Gulmohar Aptts., Opp. Hislop College,
Corr.Address:- Daya Chambers, 4th flr.,
Near Haldiram Hotel, Ajani Chouk, Wardha
Road, NAGPUR – 10.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
M.S.E.D.C.L. NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Smt. Gouri Chandrayan,
Member,

3) Smt. Kavita K. Gharat
Member Secretary.

ORDER PASSED ON 21.9.2012.

The applicant filed present grievance application before this Forum on 24.7.2012 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

1. The applicants case in brief is that the applicant received 3 Ph. Commercial connection on 10.2.2011 from M.S.E.D.C.L. Initial reading of the meter was 33717 units, but applicant received first bill in April 2012 having current reading of 67282 units and outstanding bill of Rs. 622560/-. The applicant filed complaint with SPANCO and then to M.S.E.D.C.L. to solve the dispute. M.S.E.D.C.L. could not find record and they directed M/s. SPANCO to collect current charges excluding disputed amount. The applicant paid average bill raised by SPANCO of Rs. 405730/- on 9.7.2012 and applied in I.G.R.C. I.G.R.C. ordered about average energy consumption based on energy data available with SPANCO for May 2012 and June 2012. The total disputed period is of 14 months and average taken for only 2 months that too, of peak summer season where A.Cs. were continuously functioning. Therefore applicant filed present grievance application before this Forum.

2. M/s. SPANCO denied the case of applicant by filing reply Dt. 11.8.2012. It is submitted that as per account book of the applicant bill of February was issued for 12 months by showing initial reading '1' and average consumption of 100 units as meter was showing RNA status, amounting to Rs. 10192/-. In March 2012, meter has shown RNA status and bill of Rs. 10192/- was issued. In April 2012 reading was shown by the meter 67283 units (-) previous consumption of previous 13 months amounting to Rs. 8587 was deducted and bill of 14 months of 67282 units amounting to Rs. 610571/- was issued.

3. The applicant applied before I.G.R.C. and I.G.R.C. had passed order that average billing on the basis of May 2012 and June 2012 should be calculated for 14 months and bill be revised. The applicant challenged the said order of I.G.R.C. before this Forum. The application be dismissed.

4. Forum heard the arguments of both the sides and perused the record.

5. We have carefully perused order passed by learned I.G.R.C. Dt. 17.7.2012. At that time bill of only May 2012 and June 2012 was available for calculation. It is the contention of the applicant that said period of May – June was summer period and A.Cs. were functioning. Fortunately now, reading of the month of July 2012 and August 2012 of the applicant is also available. Therefore while calculating the average bill now, the non applicant can consider the consumption of May 2012, June 2012, July 2012 and August 2012 and thereafter can revise the bill for 14 months. In our opinion, it is the justified order in this matter. Hence Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is partly allowed.

- 2) Non applicant is hereby directed to calculate the average bill of 14 months on the basis of bill of the applicant for May 2012 to August 2012 and thereafter to revise the disputed bill accordingly.
- 3) Non applicant to comply the order within 30 days from the date of this order.

Sd/-	Sd/-	Sd/-
(Smt.K.K.Gharat)	(Adv.Smt.GauriChandrayan)	(ShriShivajirao S.Patil)
MEMBER	MEMBER	CHAIRMAN
SECRETARY		