Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/043/2015

Applicant : Smt. Meera Neelkanth Shende,

User Sachin N. Shende,

Plot No. 44, Shatabdi Chouk,

Anand Buddha Vihar,

Nagpur: 27.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 24.3.2015.

- 1. The applicant filed present grievance application before this Forum on 27.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that she received excessive bill of January 2015 for 451 units. Therefore this bill be revised. Being aggrieved by the order passed by I.G.R.C. she approached to this Forum.

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3. Non applicant denied applicants case by filing reply Dt. 9.3.2015. It is submitted that meter is tested by acucheck on 19.2.2015 and it is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. In January 2015, consumption is 451 units. However, in August 2014 also consumption of the applicant was 322 units. Therefore it is also possible that either there must be some function in the house of the applicant or possibility of giving connection to another neighbor from the house of the applicant can not be ruled out. Meter is tested as per meter testing report Dt. 19.2.2015 and it is found O.K. Therefore consumption recorded by the meter is the consumption utilized by the applicant and hence bills can not be revised.

6. Order passed by Learned I.G.R.C. is legal & proper and needs no interference. Grievance application deserves to be dismissed. Hence following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER/ SECRETARY Sd/-(Shivajirao S.Patil) CHAIRMAN

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