

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/62/2016

Applicant : Shri Sk.Inzar Sk.Saleem
209, Jai Hind Nagar,
Nagpur-30.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC,MSEDCL,
NAGPUR.

Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office
2) Shri Larokar, Nodal Office.
3) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Mrs. V.N.Parihar,
Member, Secretary
& I/C.Chairman.

2) Shri N.V.Bansod,
Member

ORDER PASSED ON 04.06.2016.

1. The applicant filed present grievance application before this Forum on 10.05.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 23.05.2016.
3. Forum heard arguments of both the sides and perused record.

4. Applicant shri.Shri Sk.Intzar Sk.Saleem submitted application vide application No.899367742106, for getting new electricity connection for his Shop. Non-applicant rejected his application vide letter dated 18-02-2016 for reasons that non-applicant are unable to proceed the application due to below reason "documents not ready, P.D. No.41993285871 dues of Rs.76980/-" and further requested to clear the dues and submission of the payment receipt for fulfilling the query. Applicant said his name is Shri Sk.Intzar Sk.Saleem and Dues of Rs.76980/- are not outstanding against his name. He has never applied for connection before and for the first time he is applying for new electricity connection.

5. In reply, non-applicant stated that P.D. arrears Rs.76980/- are outstanding against C.No.419 9932858716,in the name of Shri Intazar Ahamed Ab.Gafar For Non-payment of aforesaid P.D. arrears Rs.76980/-, the supply of consumer No. 419 993285871 was disconnected. As per the provision of Regulation 10.5 of MERC's supply code Regulation 2005, after payment of outstanding P.D.Arreares ,new connection can be released.

7. IGRC in their order repeated the same facts putforth by non-applicant and also referred Regulation 10.5 and ordered to calculate amount of 6 months current bills proceeding the month of P.D. and after payment of such amount his application shall be processed for new electric connection. Non-applicant filed the copy of the CPL which pertains to consumer No.419993285871 having name Shri Intzar Ahamed Abdul Gafar.

Applicant filed the copy of the registry of the said plot which is in the name of Shri Sk. Saleem Sk. Ismail & Sk.Ramjan Sk.Dargai and also filed the copy

of the tax receipt & electric bill for the month of April-2016 in the name of his father Shri Sk.Saleem Sk.Ismail. On verification of the documents filed by the applicant ,it is crystal clear that ,applicant is not at all concerned with the P.D. arrears of consumer Shri Intazar Ahamed Ab.Gafar having connection No.41999328587. Applicant also stated that the person name Shri Intazar Ahamed Ab.Gafar is residing in the same area but on plot no.425 and hence he is not concerned to P.D. payment of Rs.76980/-. Non-applicant did not filed any documents related to Shri Intazar Ahamed Ab.Gafar and also did not take any efforts to tress the concerned person which is gross negligence on the part of SNDL causing hardship to the applicant.

8. IGRC also without verifying the facts and wrongly relying on provision of Regulation 10.5 of MERC supply code Regulations 2005 ordered the applicant to pay P.D. bills. In view of the above facts forum quash and set aside the order of IGRC and further direct the SNDL as well IGRC to verify the documents correctly in the interest of justice to avoid inconvenience to the applicant, and unnecessary claim of compensation under SOP.

9. Nodal officer as well as IGRC and SNDL all are directed to go through the provisions of the section 43.3 of the electricity Act 200. Forum feel concerned that even simple grievance like the present one which would have been sorted out at their end, was not sorted out at the time of scrutiny of the application of the applicant by non-applicant ,causing unnecessary harassment, as well as wastages of time, energy and machinery of CGRF.

10. Hence this order.

ORDER

- 1) Grievance application is allowed.
- 2) Non-applicant is directed to process his application within 7 days and issue the demand note for new service connection for his Shop and on payment further directed to provide connection within the period of 7 days.
- 3) Non-applicant is directed to submit compliance within 30 days from the date of this order.
- 4) No order as to cost.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar),
**MEMBER/SECRETARY
& I/C. CHAIRMAN**