



3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M /H'ghat/Tech/29 dated 02-01-2014. The case was fixed for personal hearing on 06-01-2014. Shri B.V.Betal, authorized representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat and Shri G.C.Chavan, Assistant Engineer, Hinganghat represented the respondent. Both the parties were heard.

4. Shri Betal argued that upon the complaint of the applicant new meter bearing no.55 / 01207563 was installed at her residence. But this new meter was also defective. It was running fast. So the applicant deposited the testing fee. She requested the respondent to test the meter in the laboratory. Since the bills given were on the basis of defective meter, the applicant was not responsible to pay the bill.

The respondent issued the notice dated 27-12-2013 for temporary disconnection. The applicant challenged the notice before this Forum. The hearing of the case was fixed on 06-01-2014. Eventhen the respondent disconnected the supply on 31-12-2013. This action of the respondent is illegal.

The applicant requested that the respondent may be directed to restore the power supply. The applicant also requested that the penal action may be ordered against the officers of the respondent company.

5. Shri Vaidya referred to the written reply dated 02-01-2014. It was further stated that the consumer no. of the applicant is 396010071039. The meter installed at her residence is bearing no.1207563. The applicant made the complaint that the meter is defective. However the meter is not defective. The applicant had been given the bills

as per actual meter reading. The applicant requested for the testing of the meter. She deposited the fee on 15-10-2013. The meter was sent to the Division office for testing. The applicant was requested to remain present at the time of testing of the meter. The intimation was given orally. The report of intimation dated 20-11-2013 is on record. The meter testing report dated 22-11-2013 received in the office. As per the report the meter was working properly.

The applicant had not paid electricity bill for the month November 2013. The arrears amount is Rs.32,460/-. The notice of disconnection was given on 07-12-2013. The notice was sent under certificate of posting. Eventhen the applicant failed to pay the electricity bill. So her power supply was disconnected on 31-12-2013. The action taken by the respondent is proper. The application may be dismissed.

6. We have perused the record. We have heard the arguments advanced by both the parties.

The applicant had a complaint about the meter no.1207563. However the testing report bearing no.EE/HGT/T/MT/6058 dated 22-11-2013 is on record. As per the report the meter is O.K. The copy of the report was sent to the applicant under no.AE/HGT/HR/1179 dated 06-12-2013. Furthermore the notice of disconnection under Section 56 was sent to the applicant on 06-12-2013. The copy of the notice and the copy of the postal acknowledgement is on record. The respondent disconnected the power supply on 31-12-2013. This show that the respondent took action after 15 days.



**CONSUMER GRIEVANCE REDRESSAL FORUM**  
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**(O) 0712- 2022198**

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NO. CGRF/NZ/

Date :

Certified copy of order dated 16<sup>th</sup> January, 2014 in Case No.112 / 2013 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ)MSEDCL  
**N A G P U R**

To,  
Smt. Shantidevi Gopal Dandekar (on behalf of late Shri Gopal Dandekar), Datta mandir ward, Opposite Bus stand, Hinganghat, Dist.Wardha.

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670

