

**CONSUMER GRIEVANCES REDRESSAL FORUM:**

**MSEDCL NAGPUR (RURAL) ZONE NAGPUR**

**COMPLAINT NO. 65/2015**

Shri Ravindra Pandurang Sonkar  
At. Jamani, Po. Goji  
Tq. Hinganghat  
District - Wardha.

**Complainant**

,,VS.,

1. Executive Engineer,  
MSEDCL, O&M Division,  
Hinganghat.

2. Executive Engineer/Nodal Officer,  
I. G. R. C., Circle Office,  
MSEDCL, Wardha.

**Respondents**

Applicant represented by            1) Shri B.V. Betal, Authorized representative  
Respondents represented by    1) Shri Prashant Ingale, Assistant Engineer Hinganghat

**CORAM:**

Shri Vishnu S. Bute, Chairman.  
Adv. Gauri D. Chandrayan, Member  
Mrs. D.D. Madelwar, Member-Secretary.

**JUDGEMENT**

**(Delivered on this 12<sup>th</sup> day of August, 2015)**

2. The applicant is an agriculturist. He applied to the respondent for connection to his agricultural pump set. It is the contention of the applicant that the respondent had not released the connection till today. He approached the IGRC Wardha on 07-04-2014. However the copy of the order of the IGRC Wardha is not placed on record.

Both the parties were present for personal hearing on 11-08-2015. They were heard.

Shri Betal, an authorized representative stated that the applicant submitted an application for connection on 21-11-2013. He received demand note on 07-05-2014. He deposited the required amount on 20-05-2014. He submitted the test report on 23-03-2015. According to him the connection is not released till today.

Shri Ingale, Assistant Engineer, Hinganghat Rural was present for the respondent. He gave a written reply under the signature of the Executive Engineer. According to the respondent the connection is released on 29-04-2015. Since the applicant stated that the connection is not release. The forum asked Shri Ingale to confirm the position. He again confirmed that the connection is released on 29-04-2015. He also stated that he could produce the photograph of the electric meter and the installation. He was directed to submit the photograph in the office of the forum on 12-08-2015. The photograph was not received. The Member Secretary of the forum again contacted to Shri Ingale on 12-08-2015. Shri Ingale again confirmed that he verified the spot situation and the connection is released to the applicant.

In view of the position discussed above, it is seen that the applicant submitted the test report on 23-03-2015. According to the applicant it is a zero pole connection. So as per the provisions contained in Regulation 4.6. he was entitle for connection within a period of one month. As discussed above, the respondent confirmed that the connection is released on 29-04-2015.

It is true that the connection is released late by some days. However the applicant did not claim compensation as provided under Regulation 12.2. There is no compliance of the provisions contained in proviso to Regulation 12.2 So we are not inclined to grant him any compensation. So we pass the following order,

### **ORDER**

- i) Application no.65 of 2015 is hereby dismissed.
- ii) No order as to cost.

<b>Sd/-</b> (Adv.Gauri D.Chandrayan) <b>MEMBER</b>	<b>sd/-</b> (Mrs.D.D.Madelwar) <b>MEMBER SECRETARY</b>	<b>sd/-</b> (Vishnu S. Bute) <b>CHAIRMAN</b>
<b><u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u></b> <b><u>(Nagpur Dtd.12<sup>th</sup> day of August, 2015)</u></b>		

**CONSUMER GRIEVANCE REDRESSAL FORUM**

**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

**NAGPUR – 440013**

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NO. CGRF/NZ/

Date :

Certified copy of order dated 12<sup>th</sup> August, 2015 in Case No.65 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ)MSEDCL  
**N A G P U R**

To,  
Shri Ravindra Pandurang Sonkar, At.Jamani, Po.Goji  
Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.  
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,  
12, Srikrupa, Vijay Nagar,  
Chhaoni, Nagpur-440 013  
0712-2596670