

CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL NAGPUR (RURAL) ZONE NAGPUR

COMPLAINT NO. 60/2015

Shri Dinkar Tukaram Girde
At.Po.Girad
Tq.Samudrapur
District - Wardha.

Complainant

„VS..

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.

2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by

1) Dr.N.N.Behare, Authorized representative

Respondents represented by

1) Shri M.S.Vaidya, Executive Engineer, Hinganghat

2) Shri V.M.Hedao, Dy.Exe. Engineer, Samudrapur

CORAM:

Shri Vishnu S. Bute, Chairman.

Adv. Gauri D. Chandrayan, Member

Mrs. D.D.Madelwar, Member-Secretary.

JUDGEMENT

(Delivered on this 14th day of August, 2015)

2. The applicant presented this application on 25-06-2015 under the provisions contained in Regulation 6.4 of the MERC (CGRF & EO) Regulations 2006. According to the applicant his fuse of call was not attended within the stipulated time limit. So he claims compensation.

The case was fixed for personal hearing on 10-08-2015. Both the parties were present. They were heard.

Dr. N.N.Behare argued for the applicant. He stated that the power supply to the agricultural pump of the applicant was disrupted during the period from 15-09-2014 to

18-10-2014. The reply given by the respondent is not proper. They stated that they repaired the fault from time to time. However the applicant submitted complaint this show that the power supply was disrupted. As the power supply was not there the paddy crop of the applicant totally failed. He could not irrigate his sugar cane and cotton crop. So a compensation may be awarded to the applicant.

Shri Hedao, Dy.Executive Engineer, Samudrapur replied for the respondent. He referred to the written reply dated 13-07-2015. He stated that it is not true that the power supply was totally discontinued from 15-09-2014 to 18-10-2014. September and October are the months when most of the agriculturist use maximum power to irrigate their crops. Due to maximum consumption of the power, transformers get overloaded. So for one or the other technical fault the power supply gets disrupted. He gave a list of complaints arose in the village of the applicant. He stated that the complaints were attended immediately and the power supply was restored. As it was a period when irrigation is necessary to the crops, the respondent gave additional power supply for 60.30 hrs. in excess of the load shedding. So there is no force in the application. It may be dismissed.

We have perused the record. We have heard the arguments advanced by both the parties.

The applicant submitted some xerox copies of the documents with his application. He attached the Xerox copy of the complaint book . The entries in complaint book and the compliance done by the respondent are as under,

As per the entry dated 15-09-2014 the applicant mentioned that the power supply

at village Faridpur is discontinued.

The respondent in reply stated that the fuse wire on the transformer was burnt. The fuse was replaced the power supply was restored.

Second entry is dated 18-09-2014, the applicant mentioned that the transformer burnt three days ago. So the power supply may be restored from the old transformer.

In reply the respondent stated that the bushing and jumpers of the transformer were burnt. They were repaired immediately. The power supply was restored.

Third entry is dated 14-10-2014, as per the complaint the fuse wire burn every hour. Lineman has not visited the spot.

According to reply, the transformer was overloaded. So the fuse wire used to burn. The fuse was replaced. Except these three entries there is no evidence on record showing that the power supply was discontinued for the period from 15-09-2014 to 18-10-2014. It is also seen from the record that the respondent attended the complaints of the applicant within the time.

In absence of any evidence much less reliable and cogent evidence, we are not inclined to accept the claim for compensation.

So we pass the following order,

ORDER

- i) Application no.60 of 2015 is hereby dismissed.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) MEMBER	sd/- (Mrs.D.D.Madelwar) MEMBER SECRETARY	sd/- (Vishnu S. Bute) CHAIRMAN
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u> <u>(Nagpur Dtd.14th day of August, 2015)</u>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 14th August, 2015 in Case No.60 / 2015 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Dinkar Tukaram Girde, At.Po.Girad
Tq.Samudrapur, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670