

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 511/2012

Shri Ashok Champalal Agrawal
M/s.Sweta Rice Mill
Laxmipur, Khamari
Gondia - 441601

Complainant

,,VS.,

1. Executive Engineer,
MSEDCL, O&M Division,
Gondia.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Gondia

Respondents

Applicant represented by Shri K.S.Parihar

Respondents represented by 1) Shri A.V.Kurekar, Dy.Executive Engineer Gondia

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 31st day of January, 2013)

- 1) The applicant presented this grievance application in schedule 'A' on 30-10-2012. The applicant requested for refund of P.F. penalty charges deposited by him during the period August-2010 to April-2011. The notice was issued to the respondent. The respondent submitted reply under no.EE/Tech/7785 dtd.21-11-2012. The case was fixed for personal hearing on 18-12-2012.
- 2) On the day of hearing Shri K.S.Parihar was present for the applicant; Shri A.V. Kurekar, Dy.Executive Engineer represented the respondent. Both the parties

were heard. After hearing the parties it revealed that if the meter which was tested earlier is got tested again by some independent agency it will help to decide the issue properly. The applicant submitted pursis to that effect. So after issuing proper directions to both the parties the case was fixed on 10-01-2013 for submission of test report by the applicant. However till today the applicant has not submitted the test report. So we decide the case on the basis of available record.

3) Shri K.S.Parihar, a representative argued that M/s Sweta rice mill is a consumer of the respondent since 22-10-1997. In the month of October-2010 the applicant received a bill with P.F. penalty of Rs.1613=00 having P.F. 0.71, The applicant deposited the amount. The meter, C.T. operated bearing sr.no.076-00055105, HPL make was installed and it was in use from September-2010 to March-2011. Subsequently this meter was replaced by a new meter bearing sr.no.055-MSU 16943 make SECURE in April-2011. There were complaints about HPL make meters.

4) There is DTC having transformer 11/0.4 KV, 100 KVA. There is only one I.P.connection of M/s.Sweta rice mill connected load 67 HP on it. A meter for energy audit is provided on this DTC. This meter also record the same parameter recorded by the meter installed in the premises of Sweta rice mill.

5) The applicant submitted complaint to test and replace the meter which was recording false P.F. parameters. Prior to September-2010 and after April-2011 the applicant was not having any complaint about the P.F. parameters. The P.F. recorded in the meter fixed on DTC may be treated as our P.F. The P.F. penalty deposited by

the applicant for the period September-2010 to March-2011 may be refunded. The applicant also claimed interest @ Rs.18% per annum on the amount deposited by him.

6) The representative of the respondent referred to the reply dtd.21.11.2012. Initially he challenged the validity of the instant grievance application. It was stated that the applicant approached this Forum directly. As per Regulation he should have approached the IGRC Gondia in the beginning.

7) The representative further stated that the applicant made complaint that the meter make HPL sr.no.55105 was showing a less power factor. So on 26-05-2012 the meter was sent to the testing unit with M.R. form 02. After inspection it was reported that the meter was working properly. The applicant was informed accordingly. Possibly the capacitors installed in the premises of the consumer were deteriorated.

8) Meter testing unit is available at Gondia. The respondent also stated that he has no objection if the meter got tested from some other agency,

9) We have perused the record. We have heard the arguments advanced by both the parties. It was contended by the applicant that there is only one IP connection on the transformer which is nearby to his factory. He was having a doubt about the working of the meter which was replaced. The respondent stated that the meter was got tested and it was found that the meter was working properly.

10) In such circumstances the Forum allowed the applicant to get the meter tested from some independent agency. The respondent also agreed to the proposal. Ample time was given to obtain inspection report and produce it before this Forum. However

till today the applicant has not produced any such report. Naturally the applicant failed to establish that the meter was not working properly.

In view of the aforesaid discussion, we pass the following order.

ORDER

- 1) The application no.511/2012 is hereby dismissed.
- 2) No order as to cost.

Sd/- **MEMBER** Sd/- **MEMBER SECRETARY** Sd/- **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.31st day of January, 2013)

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013
0712- 2022198

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 31st January-2013 in Case No. 501/2012 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,

Shri Mukesh Brijlal Pathak At.Po. Girad, Tq. Samudrapur ,Dist. Wardha

Copy S.W.Rs.to :-

1. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy F.W.Cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha

2. The Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670

